



CORPORATE PARENTING STRATEGY 2019-2021

Our bright future plan



Derby City Council

CONTENTS

Foreword	3
What is Corporate Parenting and why is it important	4
What we are aiming to achieve	5
What do we know about Derby and our Children and Young People	6
Making a difference	8
1. Listening to our children and young people in care	9
2. Making sure our children in care have good, safe places to live	11
3. Working with our children and young people so they achieve the best educational outcomes for them	13
4. Making sure our children in care are happy and healthy	15
5. Supporting our children in care into adulthood life	17
Pledges from Council Directorates	18

FOREWORD

As a Council we deliver many services. One of our most important jobs is keeping our children and young people safe; free from risks and harm. When we cannot do this, keeping children and young people living safely with their relatives, we may have to apply to become their legal guardians. If this happens they become 'looked after', and it is our job to work to make sure that they get the best start in life possible. This is a responsibility that we take very seriously and we are absolutely committed to delivering the best outcomes that we can for our looked after children and young people.

At the heart of this, are our promises to our children in care, which is a pledge that was developed by our Children in Care Council...

- 1. We will show you how to contact your Social Worker. We will tell you who to contact if things go wrong and what to do if you need urgent help.**
- 2. We will provide a safe place for you to live. We want you to know that you are safe, protected and valued and can trust those caring for you.**
- 3. We will encourage and support you to participate in wider opportunities to build your confidence so that you are able to make safe decisions for yourself.**

- 4. If you need someone to talk to, this includes at evenings and weekends, we will make sure you know who to call.**
- 5. We will respect you for who you are. We will help you to develop a strong sense of personal identity and maintain your cultural and religious beliefs.**
- 6. We will help you to access all the services you need to keep you healthy and safe.**
- 7. We will support you to get the most from your education and encourage you to reach all of your goals and achieve your potential by providing apprenticeships and work experience.**
- 8. We will help you to understand all of your rights and help you to join with other young people to share your views, concerns and aspirations.**
- 9. We will ensure your voice is at the heart of all decisions made about you and that you understand why and when meetings are held.**
- 10. We will join with you to celebrate your 18th birthday and ensure you are prepared for and supported into adulthood.**



Andy Smith
Strategic Director
for People Services



Cllr Evonne Williams
Cabinet Member for
Children and Young
People



CORPORATE PARENTING

WHAT IS CORPORATE PARENTING AND WHY IS IT IMPORTANT?

‘Corporate Parenting’ is the term that is used to describe the responsibilities that a local authority or council has when a child or young person can no longer be looked after by their parent(s) or family. A Court will have decided that it is in their best interests for this to happen.

The term ‘Corporate Parent’ means the collective responsibility of the council, elected members, employees, and partner agencies, for providing the best possible care and safeguarding for the children who are looked after by us.

These young people may be referred to as a ‘child/children in care’ or a ‘looked after child/young person’, which basically means it is our job to look after them, as parents do.

WHAT DOES THE LAW SAY?

The Children and Social Work Act 2017, sets out seven Corporate Parenting Principles that aim to achieve the best possible outcomes for looked after children and care leavers. The principles are applied throughout a child/young persons’ journey in care and into their adulthood.

- To act in the best interest, and promote the physical and mental health and wellbeing, of those children and young people.
- To encourage those children and young people to express their views, wishes and feelings.

- To take into account the views, wishes and feelings of those children and young people.
- To help those children and young people gain access to, and make the best use of, services provided by the Local Authority and its relevant partners.
- To promote high aspirations, and seek to secure the best outcomes, for those children and young people.
- For those children and young people to be safe, and for stability in their home lives, relationships, and education or work
- To prepare those children and young people for adulthood and independent living.

In Derby, we strive to provide our children in care and care leavers with the support and stability that any young person would expect.

WHY DO WE HAVE A CORPORATE PARENTING STRATEGY?

This Strategy aims to make sure that we deliver the best outcomes for our children and young people in care. We are committed to making sure that every looked after child has the best possible start in life, is given help to achieve their potential, and has a safe and positive experience with us as their Corporate Parent. Our looked after children come to be looked after by us due to a variety of reasons, and at all ages from 0-18 years; this strategy is for all of them.



WHAT WE WANT TO ACHIEVE, AND HOW

OUR VISION

We would like our children and young people to have everything that all good parents want for their children. We want them to work with us, along with their parents and carers, in shaping how we manage and organise the planning, resources and services that support and care for them.

We want our children and young people to be happy and healthy, both physically and emotionally, to be safe and protected from harm and exploitation, and to be supported each step of the way to successful independent life as adults.

We want them to achieve their potential, especially at school, and to be involved in the decisions affecting their care and their lives.

Looked after children and young people can face barriers throughout their life, and we have developed some additional ambitions to support our aspirations for them...

- Our children and young people to live with their parents and families within their communities where it is safe to do so, with a commitment to reviewing this at different points.
- To actively and quickly look for permanency and stability where this is not possible.
- For our children and young people to live in Derby, or as close by as is practicable and appropriate.

- To support our young people to 'Stay Put', with their current carers, wherever possible.
- To listen to their voices and seek their views on the services that we provide for them.
- To meet their placement needs, with a range of placement options that consider both quality and cost.

We will seek to address the challenges that we face in the sufficiency of carers and placements, and have detailed the actions that we propose to take to address this in our Sufficiency Strategy, which is being updated. The most recent version can however be found at www.derby.gov.uk

To make sure that everyone is taking their Corporate Parenting responsibilities seriously, we make sure that all our plans for the City and the Council include children in care and safeguarding because we are passionate about being caring. These plans are updated every few years and help to focus us and our partners on a shared set of priorities.

For further information on our plan for the city – The Derby Plan, or our Council Plan 2019-2023, please visit our website.

**OUR COUNCIL VISION:
"DERBY – A CARING AND SUCCESSFUL CITY AT
THE HEART OF THE MIDLANDS, PROUD OF ITS
HERITAGE AND AMBITIOUS FOR THE FUTURE"**

OUR CHILDREN AND YOUNG PEOPLE

WHAT DO WE KNOW ABOUT DERBY AND OUR CHILDREN AND YOUNG PEOPLE?

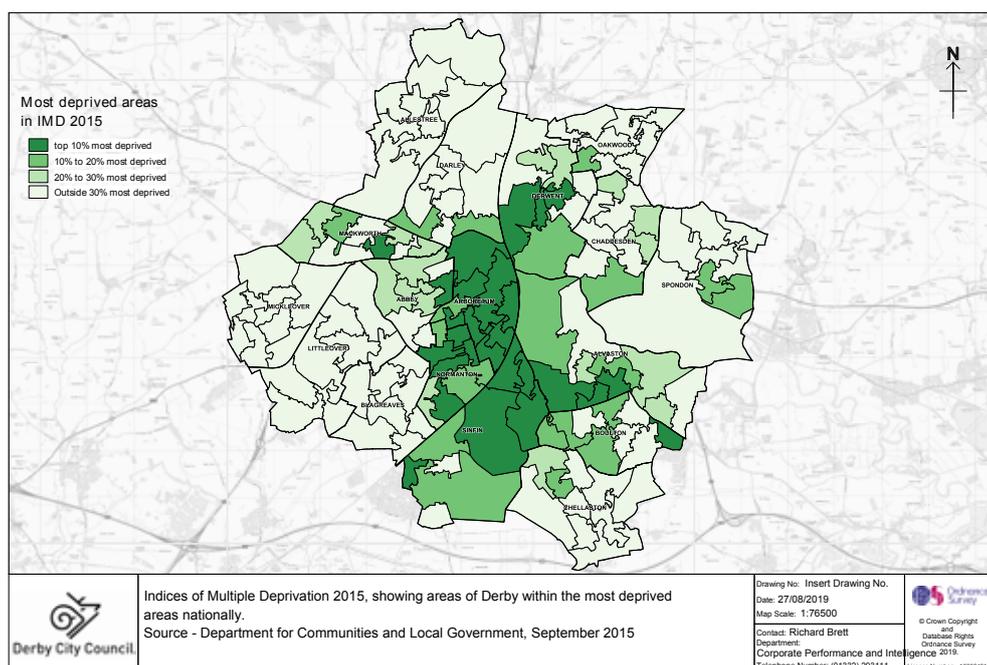
Derby is a compact city of 30 square miles and is home to 257,000 people from a wide range of backgrounds. Minority ethnic communities now represent approximately 25% of Derby's total population; which has increased by nearly 10% since 2001.

We are a growing city, and between 2001 and 2011 the population increased by about 18,200 people, or 7.9%, to just over 248,900. 35% of our population are aged 25 years or below and the number of young people aged 5-19 years is projected to grow steadily, increasing by 5,500 from 2012 to 2029.

In Derby, we have long been recognised as a multi-cultural city, with our largest ethnic groups being Pakistani and Indian, although there is a growing Eastern European population. At least 7% of our population have been resident in the UK for less than 10 years. There are also more children in the city where English is not their first language.

We are ranked 55th out of 326 authorities in England in terms of deprivation. The Council boundary is divided into 17 wards and 151 Lower Super Output Areas (LSOAs), and 19% of our LSOAs are within the 10% most deprived areas nationally. We therefore face challenges of inequality, such as life expectancy for men, which was 10.2 years lower in our most deprived area compared to our most affluent.

We have nearly 60,000 children and young people living in Derby. Most of these young people live safely with their families, however, on average we look after between 450 and 600 children and young people each year, at any one time. We have seen this number increase over the last few years, which has also happened nationally. There are many reasons for this, but for us it is important that we continue to review how many children are coming into care, and what their individual needs are.



At the end of March 2019, we had 562 children in care, which had increased from 491 at the end of March 2018. During the year, 2018/19, we had 292 children enter care and 221 children exit care. Most children in Derby become looked after due to 'abuse and/or neglect' (65%). Many young people exit care to be reunited with their families (30%); or to live independently (28%).

Whilst they are in care, we aim to keep children and young people in Derby, however as we do not have enough foster carers most of our looked after children and young people live with a carer from an 'Independent Fostering Agency' or 'IFA' (70% lived with a foster carer in 2018/19 and of these over 70% were placed with an IFA).

When we measure how well we are supporting our children and young people in care, we look at a number of key things...

- Whether they are living in a stable home, where they do not need to move.
- If their health checks are up to date, this includes up to date dental checks and immunisations.
- Whether they are happy and supported with their well-being.
- How well they are doing at school.

We monitor these areas every month and share them with our key partners every three months or in some cases once a year. For more information on how well we are doing in these areas please visit our website (www.derby.gov.uk), where you will find our most up to date results or email performance@derby.gov.uk



WE LOOKED AFTER MORE BOYS THAN GIRLS



MOST OF THE YOUNG PEOPLE IN CARE WERE AGED BETWEEN 10 AND 15 YEARS



THE HIGHEST PERCENTAGE OF YOUNG PEOPLE WAS 'WHITE BRITISH' (59%), BUT THIS IS IN KEEPING WITH OUR OVERALL POPULATION PROFILE FOR THE CITY



62% OF LOOKED AFTER CHILDREN AND YOUNG PEOPLE THAT WE EXITED WERE IN OUR CARE FOR LESS THAN ONE YEAR; MEANING THAT WE WERE ABLE TO SAFELY EXIT THEM TO A BETTER OPTION FOR THEM



MAKING A DIFFERENCE

OUR FIVE KEY AREAS

To make sure that we are all focused on the same things, making the best use of our resources and the work that we do together, we are going to concentrate on five shared areas, where we can all make a difference...

1. LISTENING TO OUR CHILDREN AND YOUNG PEOPLE IN CARE.

2. MAKING SURE THAT THEY HAVE GOOD, SAFE PLACES TO LIVE.

3. WORKING WITH OUR CHILDREN AND YOUNG PEOPLE SO THEY ACHIEVE THE BEST EDUCATIONAL OUTCOMES FOR THEM.

4. MAKING SURE OUR CHILDREN IN CARE ARE HAPPY AND HEALTHY.

5. SUPPORTING OUR CHILDREN IN CARE INTO THEIR ADULTHOOD LIFE.

1.

LISTENING TO OUR CHILDREN AND YOUNG PEOPLE IN CARE

- **We will ensure your voice is at the heart of all decisions made about you and that you understand why and when meetings are held**
 - **If you need someone to talk to, this includes at evenings and weekends we will make sure you know who to call**
-

We recognise it is important to make sure the views, wishes and feelings of our children and young people are listened to, and that they are treated with dignity and respect. Our children and young people should be involved in, and understand, the decisions made about their lives. They should be supported to understand how to get the information, advice and support they need, and how to make a complaint if they are not happy.

In Derby, we are proud to have a strong Corporate Parenting Committee, which meets every three months and is chaired by our Cabinet Member for Children and Young People.

The main purpose of the Committee is to make sure we are seeking to deliver the best services for our children and young people in care. They:

- regularly review performance
- identify any gaps in service
- discuss areas for development
- challenge us to deliver improvements
- promote working together
- oversee the outcomes for our children in care and care leavers
- champion the needs of our children in care and care leavers across all agencies

- strive to listen to the voices of our children and young people and challenge services where they think they are not actively engaging with our children in care and care leavers.

Our children in care and care leavers are both represented on the Corporate Parenting Committee, through representative members of the Children in Care Council (CICC) attending each meeting; and the first two items of each meeting are dedicated to them. This promotes their voice. The Corporate Parenting Committee also regularly attends Children in Care Council meetings.

Since our last strategy we have worked to improve things for our children in care. We have:

- increased the number of apprenticeships and work experience opportunities in the council for both our children in care and care leavers
- provided them with a passport for leisure, which gives them free access to all council run leisure services
- developed social worker profiles so they feel that they know something about us
- developed a Derby Homes pathway especially for our children in care, which allows them to bid and take up their tenancy early, as well as receiving support and training to manage their tenancy

- put in place an incentive scheme for our young people to reach their full potential in education
- made tools available for our colleagues who work with our young people to involve them and capture their views. Supporting this, we have also worked to strengthen the Children's Rights Service...
 - The Advocacy and Independent Visitor Service has been commissioned to an independent service 'Change, Grow and Live' and this is working well.
 - A Participation Officer post has been appointed to work with our Children in Care Council and Care Leavers Forum.

WHAT WE ARE DOING NEXT

- The Children in Care Council will complete an annual survey to hear about the views and feelings of other children in care, which will inform the work of our Corporate Parenting Committee and other key groups.
- We want to expand our CICC, so that it becomes more representative of our young people in care. Where young people can't attend meetings, we are developing processes to hold meetings with young people in schools and our residential children's homes so that more young people can be involved.
- To develop a new virtual network and develop a system that allows those young people that will be living outside of the city to have their say.
- Young people in care and care leavers to be trained in the recruitment of staff. To then enable them to be involved in the recruitment process.
- To continue to ensure meaningful participation of young people in the Corporate Parenting Committee and to extend this offer to the Care Leavers Forum.
- Expand the membership of the Corporate Parenting Committee with membership from the Police, Derby Homes and Department of Work and Pensions.



2.

MAKING SURE OUR CHILDREN IN CARE HAVE GOOD, SAFE PLACES TO LIVE

- **We will provide you with a safe place to live. We want you to know that you are safe, protected and valued and can trust those caring for you**

To make the best decisions about where our children and young people live, we have recently introduced a 'One Stop Shop' service, which is based in our Commissioning Team. The team work with our own carers and those which are provided by other agencies to meet the needs of each individual child or young person, looking at all the available options. This could be a foster carer, a place in a Residential Children's Home or in some cases where young people have very specific needs a Residential Placement. Over the last year, the team have successfully placed more of our children and young people with our own foster carers, which we feel is better, in most cases, for both them and us.

Over the last year, we have also worked with our colleagues from across the East Midlands to review our 'Regional Children's Framework (EMRCF) for Independent Fostering Agencies and Children's Home Providers', which means that all children and young people and host Councils' work in the same way, to the same rules making it fair for all. As part of this, we have been telling the independent companies (providers) that provide care what we need, so that they can make sure they can work with us to meet individual needs of all children and young people in the region.

OUR CHILDREN'S RESIDENTIAL HOMES

We currently have five Derby City Council Children's Residential Homes that can support up to 24 children and young people, with varying emotional and / or behavioural difficulties. Placements in our homes may be of any length, depending on the needs of each individual child/young person. To make sure that we can meet these different needs we use one of our homes slightly differently...

- Support is offered within four of our homes for the following reasons:
 - a breakdown in relationships has occurred at home or in foster care
 - they are in care and need to prepare for living independently
 - support is needed with emotional or behavioural problems.
- A placement in our other home is most often as a result of the child/young person being on the autistic spectrum and / or learning disabilities.

Our homes aim is to give our young people a safe, secure and welcoming environment where our staff are focused on meeting their needs. We aim to promote positive attitudes based on developing trust, self-respect and respect for others. Our Homes work in partnership with all stakeholders in order to meet high standards and provide the best care for young people.

OUR FOSTERING SERVICES

We always try to help children and young people live within their family, where it is safe to do so. If this is not possible then our priority is to identify foster carers for those children that need them. We work hard to recruit local people with the qualities needed to look after our children. We give them thorough preparation and training and support them whenever they need it. We work with our partners to ensure foster carers get professional guidance and supervision in all aspects of the task, which includes active support and promotion of the Children in Care Council. We recognise the challenges of looking after children with extra needs by paying a fee on top of fostering allowances. We also provide short breaks for our carers.

We have put in place a Corporate Fostering Recruitment Board which will be working over a 12 month period to support the recruitment of more local foster carers for Derby children.

OUR CHILDREN IN CARE CONCORDAT

We have developed a Joint Protocol between Derbyshire Police, Derby City Council, Derby City Youth Offending Service and the Crown Prosecution Service. This is a multi-agency approach to prevent the unnecessary 'criminalisation' of children in our care. The Concordat helps people working with our children in care in deciding on the most appropriate response to challenging any behaviour in the home or community. We have successfully piloted this approach in two of our residential homes, with a big reduction in the criminalisation of young people in those homes and alternative support made available to them.

WHAT WE ARE DOING NEXT

- The future focus and vision for us continues to be local, safe placements for our children. To help us with this we have entered into a partnership with Derbyshire County Council, Nottingham City Council and Nottinghamshire County Council (D2N2) to work with providers to deliver local placements, including for our young people that have very specialist needs. There will also be provision for Emergency placements, for our children, ensuring safety at short notice. In addition to this, we will clarify the requirements for our children in care by producing a 'Market Position Statement' to support providers to develop appropriate provision.
- Our Concordat will be put into place across our remaining homes and other homes in the city that are owned by private providers.
- We are developing one of our children's home for specialist placements.
- Work is on-going with our colleagues from Strategic Housing and Derby Homes to support young people from the ages of 16/17 to semi-independent living.
- An outcomes based tool is also being developed that will enable us to measure what success will/should look like with our young people, whilst joining up the appropriate available support. It will track their journey from start to finish. Each young person's journey will be modelled on their individual needs and Local Authority Care and Placement Plans.



3.

WORKING WITH OUR CHILDREN AND YOUNG PEOPLE SO THEY ACHIEVE THE BEST EDUCATIONAL OUTCOMES FOR THEM

- **We will support you to get the most from your education and encourage you to reach all your goals and achieve your potential**
-

Under the direction of our Virtual Head Teacher, the Virtual School exists to make sure the highest level of support and challenge to all those involved in the education of looked after children, closing the gap in education outcomes with their peers.

The Virtual school works to promote learning; celebrate achievements and successes in the classroom; and encourage wider participation in other activities...

- The Virtual School has in place an attendance and exclusion monitoring system to improve attendance through a company called Welfare Call. This company contacts schools each day and records attendance for each pupil.
- Personal education plans (PEPs) are monitored and quality assured on a weekly basis. In Derby the PEP is completed electronically. We have an aim that 95% of PEPs are completed in a timely manner. Schools, social workers, foster carers and pupils meet at least twice a year to talk about how the education provision is going and complete the PEP.
- Pupil Premium Plus (PP+) funding is distributed to schools according to the needs of the pupils. At the PEP meeting costed targets are agreed. These targets are quality assured by the Virtual School and PP+ monies sent to schools.
- Targeted pupil support is given to improve educational outcomes. The Virtual School have provided additional support through:
 - Educational Psychology staff to support emotional health and well being
 - One to One teaching support for our Year 6 pupils
 - Yipiyap tutors to support maths and English
 - Mentoring support through the creative arts
 - Engagement support through Enthusiasm mentors
 - Encouraging reading by providing book vouchers to all pupils
 - Revision camps for GCSE maths and English.
- The incentive programme the “100 Day Challenge” has been established for all our looked after children and young people, for good attendance, progress and attainment at school.

WHAT WE ARE DOING NEXT

- We are going to expand the role of the Virtual School to include pupils aged 16 years and over that may be in education or training and we will monitor their attendance and make sure that the PEPs is part of their Pathway Plan.
- The mentoring approaches which have been trialled are to be made available to more pupils who would benefit. With the improved educational attainment of targeted pupils in Year 6 we increase the numbers of pupils who will benefit from this support.
- With the success of the 100 Day Challenge in motivating pupils to have good attendance we are broadening the programme to reward attendance all the year round.
- Working with the Children in Care Council and our colleagues from Parks we will investigate whether it will be possible to plant a Virtual School Arboretum for our pupils that are looked after.



4.

MAKING SURE OUR CHILDREN IN CARE ARE HAPPY AND HEALTHY

- We will help you to access all the services you need to keep you healthy and safe



Help you to be emotionally healthy



Help you keep physically well



Help you to eat healthily



Support you to make healthy lifestyle choices

What the Health Team do to help you become a happy and healthy child and young person



Teach you about keeping your teeth healthy and ensuring you see the dentist



Listen to you and act on what you tell us



Support you to talk to professionals or we can do this on your behalf



Check how healthy you are when you come into care and throughout your time in care

Children in care often have greater health needs than their peers, and may have difficulties accessing health care services. The health of our children in care is overseen by Community Paediatricians and a Designated Nurse. Over the last year we have:

- created a child friendly Annual Report
- improved the environment at Sinfin Health Centre to be more child focused
- completed more training to have more skills to care for you and advise you
- joined up the 'Strengths and Difficulties Questionnaire' (SDQ) with your review health assessments, making sure that the nurses can assess how you are feeling emotionally and whether you need any extra help, which the nurses will support and arrange if required
- made sure that you have a health history summary when you leave care at 18 years old and we will explain to you why this is important to you as you become an adult
- asked you what you think, when we have made any changes within our services.

WHAT WE ARE DOING NEXT

- We plan to introduce a 'My Health Passport' for you, which is a child held health record. This will allow you to make notes about your health, any appointments you have, the names of people that are caring for you and keep your health information for you to access when you need it in the future.
- We are developing a health website that you can go to online for help and support, in relation to your general health, worries and knowledges about preparing for adulthood.
- We aim to keep the doctors and nurses up to date with skills and knowledge about your health needs, so we can support you now and in the future.



5.

SUPPORTING OUR CHILDREN IN CARE INTO THEIR ADULTHOOD LIFE

April 2018 saw the national commencement of an extended offer of support for Care Leavers, up until the age of 25; regardless of whether they were in employment, education or training. This is based on young people who experienced care having the best possible start in adult life, through what can be a very challenging transition period.

The last 12 months has seen a range of achievements across the Leaving Care Service. We have:

- exceeded the targets we set for the last 3 years for the Care Leavers Work Experience, Traineeships and Apprenticeship Scheme, is also a key part of the Derby City NEET and Participation Strategy 2018-20.
- made a difference to care leavers lives by implementing a council tax exemption for Care leavers living both within and outside of the city.
- developed a close working relationship with Local Area Coordinators who offer support for young people in the areas of Derby in which they live.
- provided young people with a communications allowance and we are in the process of expanding the service by recruiting more staff to ensure we are better able to meet increasing numbers of Care Leavers and their needs.
- a Preparing for Adulthood Forum, which means that staff in the Leaving Care Service meet with Adult Social Care Teams regularly to discuss Care Leavers who have additional needs and how they can gain the support of an Adults Social Worker sooner to look at the package of support and care they will receive after age 18.

The Children and Social Work Act 2017 introduced a legal requirement for us to write a Local Offer for Care leavers. We launched this in January 2019 and we will review this again (with young people) in early 2020.

We want to ensure that more Local Authority staff are helping young people with things that will help them in their life, such as reduced transport costs and leisure passes. We will continue to talk with other departments to help us achieve this.

WHAT WE ARE DOING NEXT

- Make sure our Staying Put Policy is reviewed to ensure as many young people leaving care are provided with this option as possible.
- Completing and embedding training pathway for Leaving Care staff to ensure they possess the right skills to support young people.
- We aim to fully develop our Care Leavers forum, which will be led by young people and our Participation Officer to ensure that what Care Leavers tell us helps us to improve the way in which we support them. It's a 'You said, we did' approach we hope to create.
- Re-launching our Care Leavers Improvement Board to ensure other council departments act as good corporate parents.
- Increase the number of introductions made to Local Area Coordinators by:
 - routinely offering introductions to all young people in semi-independent accommodation, 16/17 year olds and Unaccompanied Migrant Children.
- We want to improve our Preparing for Adulthood Forum and are working with the Preparing for Adulthood Team to ensure that we get the right assessment completed for young people to identify the right support as soon as we can.

6.

PLEDGES FROM COUNCIL DIRECTORATES

COMMUNITIES AND PLACE

- Offer of work opportunities
- Committed to providing work opportunities to young people, focussing on their work in sexual health and drug awareness and safety
- Offer to continue to provide opportunities through Derby Live
- Provide free tickets to pantomime
- Continue to provide recreation card to 16-18yr olds to use leisure facilities
- Opportunities for takeover day

CORPORATE RESOURCES

- Get young people involved in elections, apprenticeships and work experience
- Provide opportunities for takeover days
- Provide annual report of childrens social care complaints
- Continue to listen to Voices in Action and young people's input into budget decisions
- A number of new recruits have been recruited through the apprenticeship scheme, to continue to target care leavers.

PEOPLE SERVICES

- Continue commitment to provide apprenticeships for care leavers
- Include young people in care and care leavers in recruitment of social work staff
- Send vouchers to children in care year 6 and 11 to purchase books
- Incentive reward scheme now in place
- Allocation of PP+ resources against need
- Continue to offer takeover over day opportunities

DERBY HOMES

- Care Leaver pathway agreed to allow phased move to new home and maximise tenancy sustainment
- Pathway agreed to allow Derby Homes and CYP to allow care leavers to bid for properties 3 months before they are 18 and for transitional arrangements for rent to be agreed and allocated for young people aged 17 ³/₄



**"AT THE CORPORATE PARENT COMMITTEE I FELT I WAS LISTENED TO, RESPECTED AND MY OPINION WAS VALUED"
MEMBER OF THE CHILDREN IN CARE COUNCIL**

**"I FIND CORPORATE PARENTING MEETINGS VERY INTERESTING AND ENJOY SITTING IN THEM"
MEMBER OF THE CHILDREN IN CARE COUNCIL**

**"BY ATTENDING THE CORPORATE PARENTING COMMITTEE IT ALLOWS ME TO SHARE WHAT WE DO IN THE CHILDREN IN CARE COUNCIL MEETINGS AND HAVE MY VOICE HEARD"
MEMBER OF THE CHILDREN IN CARE COUNCIL**

**"IT'S GOOD TO INSPIRE KIDS TO GO BIG"
MEMBER OF THE CHILDREN IN CARE COUNCIL**

We can give you this information in any other way, style or language that will help you access it. Please contact us on: 01332 640000
Minicom: 01332 640666

Polish

Aby ułatwić Państwu dostęp do tych informacji, możemy je Państwu przekazać w innym formacie, stylu lub języku.

Prosimy o kontakt: 01332 640000 Tel. tekstowy: 01332 640666

Punjabi

ਇਹ ਜਾਣਕਾਰੀ ਅਸੀਂ ਤੁਹਾਨੂੰ ਕਿਸੇ ਵੀ ਹੋਰ ਤਰੀਕੇ ਨਾਲ, ਕਿਸੇ ਵੀ ਹੋਰ ਰੂਪ ਜਾਂ ਬੋਲੀ ਵਿੱਚ ਦੇ ਸਕਦੇ ਹਾਂ, ਜਿਹੜੀ ਇਸ ਤੱਕ ਪਹੁੰਚ ਕਰਨ ਵਿੱਚ ਤੁਹਾਡੀ ਸਹਾਇਤਾ ਕਰ ਸਕਦੀ ਹੋਵੇ। ਕਿਰਪਾ ਕਰਕੇ ਸਾਡੇ ਨਾਲ ਟੈਲੀਫੋਨ 01332 64XXXX ਮਿਨੀਕਮ 01332 640666 ਤੇ ਸੰਪਰਕ ਕਰੋ।

Slovakian

Túto informáciu vám môžeme poskytnúť iným spôsobom, štýlom alebo v inom jazyku, ktorý vám pomôže k jej sprístupneniu. Skontaktujte nás prosím na tel.č: 01332 64XXXX Minicom 01332 640666.

Urdu

01332 640000 یہ معلومات ہم آپ کو کسی دیگر ایسے طریقے، انداز اور زبان میں مہیا کر سکتے ہیں جو اس تک رسائی میں آپ کی مدد کرے۔ براہ کز
منی کام 01332 640666 پر ہم سے رابطہ کریں۔



Derby City Council

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