

Derby Homelessness and Rough Sleeping Strategy 2020 - 2025

# Action Plan



# Homelessness Strategy Action Plan

## PREVENTION:

Action	Area	Detail	Priority	Who	Timescale
1.1	Advice and Information	<p>Review availability and accessibility of information, including online, for people to get help and advice on housing.</p> <p>Work with partners to ensure this information is available in as many locations as possible. Implement actions based on the EIA to ensure best access to services.</p> <p>Consider services that have been successful elsewhere. This should be linked with social care's 'Local Offer' which includes a duty to provide services online.</p>	2	DH, Social Care, DCC	1/12/20
1.2	Advice and Information	Ensure systems and partnerships are in place to reconnect people to their local authority areas where it is safe and appropriate to do so.	3	DH	1/12/22
1.3	Advice and Information	Create a live directory of services for professionals supporting households experiencing homelessness.	2	DH, HLF	1/12/20
1.4	Advice and Information	Explore options for delivery of training to front line staff on ADHA and autism and an understanding of how this affects people's behaviour. This follows evidence that these conditions are overrepresented amongst prison and rough sleeper populations.	3	DH, Public Health	1/12/22
1.5	Early Identification	Work with key partners to understand any overrepresentation by protected characteristics groups in reasons for homeless approaches and seek to target services where appropriate.	2	DH	1/12/21
1.6	Early Identification	Provide support, advice and education for schools on housing and homelessness issues.	3	DH	1/12/22
1.7	Early Identification	Carry out a review of households deemed 'Intentionally Homeless' that are subsequently requiring of accommodation and support from Children's Social Care to establish whether any opportunities to prevent their homelessness were	2	Children's Social Care, DH	1/12/21
1.8	Pre-crisis Intervention	Monitor the use and effectiveness of home visits as a way to prevent or relieve homelessness.	1	DH	1/12/20
1.9	Pre-crisis Intervention	Map current family support services in Derby which may be similar or benefit from training on homelessness prevention.	1	DH	1/12/20

Action	Area	Detail	Priority	Who	Timescale
1.10	Pre-crisis Intervention	Review procedures for hospital discharge. Government is commissioning research nationally which should be considered when published.	1	DH	1/12/20
1.11	Pre-crisis Intervention	Review current prison leaver protocol and pathway to ensure they are effective and fit for purpose. Map services and make best use of resources.	3	DH	1/12/22
1.12	Pre-crisis Intervention	Support the delivery of the new Derby City Council 'Call Before You Serve' service.	1	SHSHB, DH	1/12/20
1.13	Pre-crisis Intervention	Review the use and effectiveness of prevention and relief tools for individuals homeless as a result of domestic violence.	2	DH	1/12/21
1.14	Preventing Recurring Homelessness	Work with DWP, UC & Housing Benefit to prevent formerly homeless households failing due to non-payment of rent.	2	DWP, HB, DH	1/12/20
1.15	Partnership Arrangements	Monitoring & reporting. Provide regular reports to SHB & HLF on: <ul style="list-style-type: none"> <li>• Approaches &amp; reasons</li> <li>• Flow of individuals through prevention, relief &amp; main duty stages</li> <li>• Reason for homelessness of main duty cases</li> </ul>	3	DH, SHSHB	1/12/22
1.16	Partnership Arrangements	Improve joint work with partner agencies to best respond to the needs of households fleeing domestic violence.	3	DH, DCC	1/12/22
1.17	Partnership Arrangements	Work with Derbyshire Local Authorities to support the delivery of the Derbyshire Homelessness & Rough Sleeper Strategy. Provide representation to the 'Derbyshire Homelessness Officers Group' and ensure a close working partnership between Rough Sleeper Coordinators that operate across the city, county and East Staffordshire	2	DH, DCC	1/12/21
1.18	Partnership Arrangements	Establish networking opportunities for operational staff across agencies working with homeless households.	3	HLF	1/12/22
1.19	Partnership Arrangements	Review Adult Social Care data to understand the link between homelessness and social care needs and to enable services to be targeted effectively.	3	Adult Social Care, DH	1/12/22
1.20	Partnership Arrangements	Offer basic training on homeless legislation and processes for other local authority departments and stakeholders.	2	DH	1/12/21
1.21	Partnership Arrangements	Ensure referrals are being made by named partners in accordance with the Duty to Refer. Ensure working arrangements are effective in facilitating appropriate referrals.	1	DH, DCC	1/12/20

## SUPPLY:

Action	Area	Detail	Priority	Who	Timescale
2.1	New housing	Support where possible the supply of new social housing and review processes for delivery of properties developed under S.106 agreements.	3	SHSHB	1/12/22
2.2	New Housing	Work with planning and developers to ensure provision meets the needs of customers.	3	Planning, SHSHB	1/12/22
2.3	Private Rented	Continue to develop and support initiatives that increase access to the private rented sector including options for delivery of a social lettings agency.	1	DH	1/12/20
2.4	Access to Social Housing	Carry out a review of the allocations policy.	1	DH	1/12/20
2.5	Temporary accommodation	Develop systems to review supply and demand of accommodation options for: <ul style="list-style-type: none"> <li>• Direct access for working people</li> <li>• Supported accommodation for offenders (including specifically female offenders who may otherwise not be provided for).</li> </ul>	3	DH	1/12/22
2.6	Supported housing and refuges	Develop a Supported Accommodation Working Group to: <ul style="list-style-type: none"> <li>• Assess the number of supported accommodation units and explore ways to ensure provision meets demand.</li> <li>• Review pathways into supported accommodation ensuring they remain effective and fit for purpose</li> <li>• Work with partners to understand use of supported accommodation and barriers to move-on to maximise its impact</li> <li>• Review eviction procedures.</li> </ul>	1	DH	1/12/20
2.7	Supported housing	Review options for delivery of a 'Lodging Scheme'.	3	DH	1/12/22
2.8	Empty homes	Work with empty homes team to support return of properties into use and to review processes to access properties brought back into use.	2	SHSHB	1/12/21
2.9	Disabled Facilities Grants	Visit other local authorities that are achieving positive homeless prevention outcomes through DFGs. Work with DFG team to ensure activity is captured and referral routes are understood.	3	SHSHB	1/12/22

## SUPPORT:

Action	Area	Detail	Priority	Who	Timescale
3.1	Support for families	Work with Children's Social Care to understand levels of approaches from households deemed to have made themselves 'Intentionally Homeless'.	2	Children's Social Care, DH	1/12/21
3.2	Support for people leaving armed forces	Review services and housing options for people leaving the armed forces.	1	DH	1/12/20
3.3	Support for young homeless	Ensure the young persons housing pathway is delivered effectively and is achieving good outcomes for young homeless people. Monitor effectiveness of care leavers pathway.	2	Children's Social Care	1/12/21
3.4	Support for households deemed NRPF	Work with key partners to understand options for households with no recourse to public funds and ensure this information is shared across the partnership. Review options or procedures to assist with reconnections where households cannot be assisted into eligibility or accommodation.	2	Adult Social Care, Children's Social Care, DH	1/12/21
3.5	Support for all groups in maintaining tenancies	Ensure there is an effective link for former homeless people with furniture projects and food banks to create sustainable tenancies.	3	DH	1/12/22
3.6	Support for all groups in maintaining tenancies	Review provision and access to 'Positive Activities' for homeless and former homeless people. <ul style="list-style-type: none"> <li>• Map current activities, monitor uptake, identify gaps and build a directory for support workers and individuals.</li> <li>• Include a range of activities from hobbies to training and education.</li> </ul>	1	DH, HLF	1/12/20
3.7	Support for all groups in maintaining tenancies	Develop 'life skills' or 'tenancy ready' type courses. This will help improve people's housing options and with move-on. Consider links with the provisions of the BBO programme.	2	DH, BBO	1/12/21
3.8	Support for all groups in maintaining tenancies	Map services that assist households into employment and their referral routes. This will increase housing options, move-on, sustainability and prevention.	2	DH, DWP, BBO	1/12/21

Action	Area	Detail	Priority	Who	Timescale
3.9	Support for all groups in maintaining tenancies	Review provision of floating support services available across the city which help households maintain their tenancies.	1	DH	1/12/20
3.10	Support for all groups in maintaining tenancies	Work with communities, voluntary partners and agencies to promote volunteering opportunities for people to provide help and support to homeless people, formerly homeless people or those at risk of homelessness.	2	DH, DCC	

## Table of Abbreviations

BBO	Building Better Opportunities
DCC	Derby City Council
DH	Derby Homes
DWP	Dept. of Work and Pensions
HLF	Homeless Liaison Forum
SHSHB	Strategic Homeless and Safe Housing Board

# Rough Sleeper Action Plan

## PREVENTION:

Action	Area	Detail	Priority	Who	Timescale
4.1	Advice and Information	Provide advice and alternatives for members of the public on how to best to give to support rough sleepers.	2	DH	1/12/21
4.2	Preventing Recurring Homelessness	Look to develop systems that support tenancy sustainment for clients with a history of repeated failed tenancies.	2	DH	1/12/22
4.3	Partnership Arrangements	Attend and support the delivery of the Proactive Enforcement & Engagement Partnership.	1	All	Ongoing
4.4	Partnership Arrangements	Hold weekly rough sleeper case management meetings.	1	All	Ongoing
4.5	Partnership Arrangements	Ensure people's lived experience of homelessness feeds into service delivery.	1	DH	Ongoing

## SUPPLY:

Action	Area	Detail	Priority	Who	Timescale
5.1	New housing	Consider any options through move-on fund or Social Impact Bonds for the supply of new housing to rough sleepers or former rough sleepers.	3	SHSHB, DH	1/12/22
5.2	Supported housing and refuges	Ensure ongoing supply and that the needs of rough sleepers are met through effective pathways from rough sleeping through supported accommodation and into independence.	1	DH	Ongoing
5.3	Supported housing and refuges	Review current provision of Housing Led type accommodation and ensure it is meeting current needs.	2	DH	1/12/21

## SUPPORT:

Action	Area	Detail	Priority	Who	Timescale
6.1	Support for rough sleepers	Deliver traineeships and employment opportunities such as peer support provision by former homeless people within our services.	2	All	1/12/21
6.2	Support for rough sleepers	Establish joint working arrangements across treatment services and supported accommodation providers to effectively manage drug and alcohol users in emergency/temporary accommodation and to support effective treatment outcomes.	2	Treatment Services, Supported Accommodation Providers	1/12/21
6.3	Support for rough sleepers	Review provision and access to mental health services for rough sleepers, former rough sleepers and those at risk of rough sleeping to ensure needs are being met.	3	Health, DH	1/12/22
6.4	Support for rough sleepers	Work with partners to provide training to front line staff in 'Adverse Childhood Experiences' to better deliver services.	2	Public Health, DH	1/12/21
6.5	Support for rough sleepers	Explore options for rough sleepers that are ineligible for services.	3	DH	1/12/22
6.6	Support for victims of DA	Establish and implement a more effective response to the prevalence of domestic violence victims amongst women who sleep rough.	1	Public Health, DH	1/12/20

### Contact

This Action Plan relates to the Strategy which can be found at [www.derby.gov.uk/housing-strategy](http://www.derby.gov.uk/housing-strategy).

If you have any questions on this strategy or want more information then please contact the Strategic Housing Division at Derby City Council on **01332 640760** or email [housing.strategy@derby.gov.uk](mailto:housing.strategy@derby.gov.uk)