

Appendix 4

Performance Review

The areas presented below were considered by the Executive Scrutiny Board during 2018/19, alongside quarterly performance monitoring reports.

Over the last year, the Board has focused on key performance themes rather than individual measures, which makes tracking impact less straightforward. However, where progress has not been in line with what was expected, or risks remain on-going, an update will be scheduled for 2019/20.

Month	Theme / Item	Outcome
April 2018	Special Educational Needs and Disabilities Update	Performance Surgery was commissioned, which took place in March 2019. Performance in the associated measure has however deteriorated. Local area SEND peer assessment is scheduled for June 2019. A further update will planned for 2019/20, to include inspection readiness and report the outcomes of the peer assessment.
August 2018	<i>Annual Report 2017/18</i>	Annual report was approved.
	<i>Council Plan for 2018/19</i>	Updated Council Delivery Plan and supporting measures were approved.
September 2018	Update on Leisure and Culture projects	Councillors were informed of the latest position for key projects (New Swimming Pool complex, Move More Derby, Parks, Libraries Review and our Outdoor Events programme).
October 2018	Corporate Peer Challenge – progress since review in June 2017	To note progress against the Corporate Peer Challenge action plan and to request that Council Cabinet recommend to Council the adoption of four-yearly all-out elections.
	Complaints (re-visited)	Councillors were presented with an updated position on the review of complaints. Since this, a refreshed and simplified policy has been approved by Cabinet, and work has commenced to resolve reporting from FirmStep, which was launched in February 2019.

Month	Theme / Item	Outcome
November 2018	Managing demand in People Services	Demand challenges considered and the Board resolved to note the update. Demand has however continued to rise and a further update will be planned for 2019/20.
December 2018	Inspections update – JTAI, ILACS, YOS, SEND and Adults peer review	Progress on inspection readiness was noted. Update on the outcomes of the Joint Targeted Area Inspection will be scheduled for 2019/20.
January 2019	Rent Arrears and wider impact of Universal Credit	The Board resolved to recommend that information was collated on the support offered by other social landlords, particularly in relation to Trusted Partner status with the DWP. Implications will continue to be monitored, with further updates to be scheduled for 2019/20.
February 2019	Sickness absence (re-visited) – What difference has been made?	The Board resolved to note the report. A further update will be planned for 2019/20 , as performance has not improved in line with targeted work.
March 2019	Income and debt recovery – People Services	A further update will be planned for 2019/20 to assess if the planned income had been collected.
April 2019	Update on Regeneration projects	Areas considered included the Economic Growth Strategy, job creation, Infinity Park, and the City Centre Master Plan.

It should be noted that the updates to be planned for 2019/20 may be recommended for consideration by Executive Scrutiny or through one of the supporting Scrutiny Review Boards. Recommendations on planned reviews will be presented to Executive Scrutiny in July 2019, as part of their annual performance programme.