

Rough Sleeping Initiative: Local Authority Information

This form is to provide initial information about rough sleeping and activity to prevent and reduce single homelessness within the local authority area; in advance of a meeting with an MHCLG adviser. Please return the form as soon as possible to hast@communities.gsi.gov.uk

Local Authority
Derby City Council Derby Homes (ALMO delivery statutory homeless service)
Lead Contact
<ul style="list-style-type: none"> Name, Job title, address & contact details including e-mail and telephone:
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Lead officer for rough sleeping
<ul style="list-style-type: none"> Job title, address & contact details including e-mail and telephone:
Phil Taylor & Matt Palmer as above
Partnerships
<ul style="list-style-type: none"> Identify your key partners on rough sleeping What strategic and/or case management arrangements are in place?
Homeless Liaison Forum (operational strategic partnership delivering homeless strategy) Strategic Homeless Board (high level strategic partnership) Proactive Enforcement & Engagement Partnership (case level discussion of current rough sleepers in city centre led by Public Health with significant support from Police) SWEP Meetings (which we will be continuing as a Rough Sleeper Case Panel now SWEP has ended) (case level discussions of current rough sleepers) Supported Accommodation Provider Meeting
Who is Sleeping Rough?
Please provide a profile of rough sleepers in your area; numbers, support needs and demographics;

Category	Detail	Numbers/description		
Street Count 2017	Estimate/ Count	37 Unofficial count carried out with a range of key partners including NSNO, CCTV, Police as well as other homeless services.		
	Previous count/estimate			
Person Specific – at the street count or on a ‘typical’ night in your area	The following data is taken from the NSNO outreach team and partners of individuals believed to be rough sleeping in Derby on 17 th April 2018. There were a total of 38.			
	Where the total is 37 the unofficial count was used.			
	Gender	Male: 33	Female: 5	
	Ethnicity	The November count included: 1 Asian 23 WB 3 polish 1 Afro Caribbean 4 EU 5 Unidentified		
	Age	16 – 25: 2	25 – 59: 29	60+: 1
		Unkown: 6		
	Nationality/Immigration status	UK: 29	EU: 3	Other: 5
	Entrenched/revolving door	36/38		
	Short term/intermittent			
	Misc. couples, pets etc.			
	Not known (with reasons why)			
Primary Support Needs of above (as far as is known)	Drugs/Alcohol	36/38		
	Mental Heath	13/38		
	Other Health	Not known		
	Institutional history (care, prison, armed forces)	Not known		
Area Connections of above	Local Connection to your LA	36/38		
	England			
	UK (other than England)			
	NON- UK			
	Not known			
Service plans for above	How many have a Single Service Plan/Multi Agency Plan in place	All who engaged with the nightshelter were discussed at SWEP meetings which is a multi agency case level group.		
In addition to the people identified above, how many additional people slept rough or were prevented from sleeping rough in your local area during September to December 2017?				
The Churches Nightshelter element of SWEP saw 324 different individuals over the period 1 st				

December – 3rd April. Length of stay varied but totalled 2757 bed-nights which averages t 8.5 bed-nights.

36 were female and 288 were male.

Any other relevant information on rough sleeping in your area (e.g. particular local challenges, causes or concerns)

Relatively small unitary authority with high inward migration.

Inward migration from across Derbyshire including as high as Chesterfield which has very little provision for rough sleepers.

Additional inward migration from Burton & Mansfield which have little provision.

Additional inward migration from Nottingham.

Significant Mamba use.

Funding

Current expenditure and source of funding to reduce rough sleeping/support rough sleepers

Rough Sleeping Grant £180k over 2 ¼ years. Project seeks to expand the successful Derby City Night Shelter project across Derbyshire to reduce the inward flow of customers into the City.

Centenary House – Public Health funded supported accommodation. 32 Units.

Existing Accommodation and Support Services

Outline existing full year services available to rough sleepers in your local area. This should include e.g. outreach services, day centre, night shelter, floating support, hostel accommodation, specialist support, emergency response teams and preventive work.

Service	Capacity/coverage/client group	Service Provider
Derventio	250+	Supported Accommodation
Padley	11	
Action	10	
CAB	Advice	
Community Living Trust	15	
Derby Advice	Money & welfare advice	
Riverside	32 Units of Public Health Funded intensive supported accommodation including mental health services, substance misuse and 'wet' units. 28 additional general needs accommodation units. Riverside also provide the NSNO service commissioned by Derby Homes.	

What role does the Housing Options (homelessness) Service play in delivering services to rough sleepers?

Central role. Statutory homeless service.

Coordination of partners and joint efforts through a well attended Homeless Liaison Forum.

Coordination of key statutory partners across Housing, Health, Probation and Police at Strategic Homeless Board comprising senior high level representatives.

Milestone House direct access hostel.

A number of grant funded projects with YMCA, Derventio, Action Housing and Riverside to provide elements of accommodation and support.

Winter provision and SWEP

- What seasonal provision do you have for winter and for SWEP
- Who provides it, how many spaces, when does each start and finish
- What is provided to prevent people moving back to the street during and after SWEP

SWEP provision consists of the Churches Nightshelter delivered by Derby City Mission providing 40+ bedspaces across 7 church sites in the city staffed by 400+ volunteers. Additional units provided by Riverside (NSNO) and Milestone House.

Gaps in provision

- Outline the gaps in provision that prevent you from reducing rough sleeping

A lack of coordination.

A lack of control over supported accommodation however proposed funding changes have helped move this forward more recently.

Supported accommodation budget reduced from £9.4m to zero over the past 5 years.

Insufficient supported accommodation.

Insufficient floating support.

Insufficient outreach services.

Partner agencies consistently report difficulties in accessing mental health and substance misuse services – needs which are highly prevalent amongst our rough sleeper cohort.

How could additional funding meet these gaps and have immediate impact?

- Please make reference Appendix A - Menu of Possible Tools and Interventions
- Identify how services could be in place to prevent/reduce rough sleeping by winter 2018

Please see Appendix B

Strategy

- Do you have a current homelessness strategy that includes reducing and preventing rough sleeping?
- Please provide your strategy and action plan, or a link to where it can be found

Yes.

Please follow the attached link. The strategy and action plan are about half way down the page.

<https://www.derby.gov.uk/council-and-democracy/councillors-democracy-elections/policies-and-plans/housing-strategies/#homelessness>

Possible Tools and Interventions

The 2018-19 RSI funding is intended to support interventions that can be set up and delivered at pace, and will have immediate impact to reduce the numbers sleeping rough next winter. This is likely to involve scaling up existing services and/or using funding to gain better access to accommodation in the area. The following are provided as examples of services that might attract funding:

1. A Rough Sleeper Co-ordinator role, who ensures **single service plans** (SSPs) are in place for identified individuals and are delivered.
2. Additional outreach provision, based on an assertive model and working to SSPs.
3. Increased “in-reach” or floating support provision based on an assertive model working to SSPs.
4. Expand Housing First or ‘housing led’ services for people with complex needs
5. Ring-fence identified hostel accommodation to deliver the SSPs, increasing staff capacity where required.
6. Extend existing emergency/SWEP type provision.
7. Identify and fund temporary accommodation options to deliver the SSPs.
8. Increased “Move On” support for existing clients in supported housing and temporary accommodation to free up spaces.
9. Fund “Safer Connections” work to deliver the SSPs. This could include the provision of accommodation on a short term basis and the use of personalised budget to support reconnections.
10. Fund non-housing solutions including access to employment where required to deliver SSPs.
11. Fund “No New First Night Out” interventions targeted at clients who are at risk of sleeping rough next winter, especially people with a history of rough sleeping.
12. Fund or facilitate additional specialist partnership support and safeguarding interventions within outreach and in-reach services. This could include domestic violence & abuse, health, mental health, substance misuse, prison & hospital discharge, street presence and police services.

Rough Sleeper Fund 2018

To provide a clear framework we have put the actions listed in the APPENDIX of the HAST pre-visit form under the 5 themes of our current Derby City Homeless Strategy Action Plan.

We have also added detail about some of the key services in Derby that are having success currently which we believe can be built on to end rough sleeping

Actions which match those from the APPENDIX of the HAST pre-visit form are highlighted in green.

The proposals here are of revenue funding only and not capital.

A number of references below are made to PEEP (Public Engagement & Enforcement Partnership). This has been a successful project, led by the Police and Crime Commissioner, coordinated by Public Health and which pulls together all key agencies working with homeless people. The project aims to engage rough sleepers who are visible in the city centre, are aggressive begging/causing significant menace/offending and are openly using drugs & alcohol. The group uses intelligence to upstream and identify repeat rough sleepers who are in prison and due for release to engage them prior to release. The project uses a coordinated approach offering accommodation and support. Where all efforts to engage a customer have failed enforcement action is used.

- **Theme 1 – Partnership & Governance**

- (1) Rough Sleeper Coordinator
 - Coordinate PEEP
 - Coordinate a complex case panel (PEEP Plus). Not all rough sleepers are covered by PEEP so this additional complex case panel will cover the remainders.
 - Coordinate a supported accommodation providers meeting to monitor access/refusals/barriers, length of stay, outcomes and demographics as well as to provide challenge and accountability.
 - Coordinate a Rough Sleeper team meeting of posts detailed below to own rough sleeper figures and oversee their reduction.
 - Ensure Single Service Plans & Personal Housing Plans are in place for each client
- (12) Partnership Support
 - Potentially part of the Rough Sleeper Coordinator role detailed above.
 - Coordination of the City's Homeless Liaison Forum.
- Seconded specialist posts – joint project with Public Health. As Public Health currently commission a similar service (albeit relatively small for our cohort) there is an infrastructure of clinical oversight in place as well as an existing contract which could be extended meaning **mobilisation in this area could be quick.**
 - These posts (ideally nursing qualified) would span a skill set of mental health, substance abuse and physical health. The focus of the role is to overcome the multiplicity of factors chaotic individuals have to enable them to engage with services, move into supported accommodation and on into independence
 - Our experience with PEEP has shown us that where all support options have been offered, and remain available, it is proportionate to undertake an enforcement role to sit alongside our efforts to engage customers. A joint venture with Police to employ a dedicated PCSO to support PEEP will help build on this success.
- A partnership across Derby Homes, Public Health and the Police and Crime Commissioner is currently looking at a 'Safe Space' model to provide a place where

rough sleepers can go during the day, away from harm and with opportunities to engage with services. Funding could be used to enhance this proposal with outreach workers or in coordination with specialist roles detailed above.

- **Theme 2 – Early Intervention & Identification**

- Upstream (Inside Out)
 - A new prison inreach services providing a personalised mentoring model of engaging repeat rough sleepers whilst in prison. This service is independently funded but funding could be used to support the service or to provide coordination to support its delivery.
- (2) Street outreach
 - We have an existing but limited outreach service provided by Riverside which would benefit from extension or recommissioning.
- (11) No New First Night Out
 - As part of the Rough Sleeper Coordination a programme an analysis can be undertaken to identify those at risk of rough sleeping ie. Those who meet a multiplicity of risk factors across:
 - Former rough sleepers
 - Offenders
 - Care leavers
 - Cancelled HB claims
 - NFA benefit claimants

- **Theme 3 – Prevention at the Point of Crisis**

- Housing Options provides advice, support and statutory homeless services to a rough sleeper drop in provide by the Churches. Mentioned here as it supports other actions.
- Direct access. (4) Housing First. (5) Hostel Accommodation
 - Although not formally a 'Housing First' model, direct access is often provided by Milestone House and the Padley Centre. There is an opportunity to formalise this process or to work with other providers that are keen to provide this type of model. Funding would be required to provide additional support to meet complex needs.
- (6) Expand SWEP
 - Derby City has a highly successful and well established SWEP provision and discussions have begun to look at reopening this provision.
- (7) Identify and fund TA
 - TA is available through Milestone House however availability is limited and does not meet the needs of the cohort. The coordination elements above with support throughput and increase availability.

- **Theme 4 – Support & Stabilisation**

- Coordination of a supported accommodation providers working group. Following the end of the supporting people programme supported accommodation providers are solely financed by enhanced housing benefit and therefore the influence over providers is limited. Proposed changes to supported accommodation funding has helped the authorities influencing role and we have recently begun discussions with providers to gain better understanding of use. This coordination will seek to increase access by monitoring:
 - Challenging evictions
 - Overcoming barriers (sched 1, banned, arrears)
 - Outcomes
 - Length of stay.
- Housing Benefit
 - Explore options to support HB team to ensure claims are paid and timely.

- **Theme 5 – Independence and Housing Supply**

- (8) Move-on
 - Private sector team
 - Waiting list
- (3) Support in independent accommodation to manage transitions and monitor/support former rough sleepers (in-reach).
- Employment – review current provision and access
- Positive behaviours – review current provision, uptake and access
- ‘Your Dreams and Aspirations’ Fund. A small fund for former rough sleepers to access for practical and realistic goals such as funding a visit to family etc. or buying a television following a period of stability.

Mobilisation

We are looking at options to vary existing contracts to increase them and provide additionality to limit procurement requirements.

Derby City also has a large current volunteer base where additional staffing could be drawn from.