Council Scorecard – Quarter Three 2018/19

Measure Description	Good is	Previous Year End Outturn	Quarter 3 - Year to Date	Quarterly Target	Quarterly Target Status	Year End Forecast	Year End Target	Forecast Year End Status	Direction of Travel
Ambitious									
C PM02a Take up of universal entitlement 15 hour FEEE places for three and four year-olds	High	95%	93%	95%	Amber	95%	98%	Green	➡
DH Local 62b Number of new homes delivered in year (HRA & DH)	High	33	18	Annual Collection		42	28	Blue	↗
EIISS PM16a (NI 117) Percentage of 16-17 year-olds who are not in education, training or employment (NEET)	Low	4.6%	5.7%	4.5%	Red	4.4%	4.4%	Green	↗
L&I PM02a Percentage of Y6 pupils achieving expected level in reading, writing and maths	High	55%	60%	61%	Amber	60%	61%	Amber	↗
L&I PM03a Progress 8 score	High	-0.18	-0.19 Provisional	-0.15	Red	-0.19 Provisional	-0.15	Red	↘
L&I PM04a Attainment 8 score	High	42.6	43 Provisional	45.0	Amber	43	45.0	Amber	↗
L&I PM23c Maintained Schools services, settings and institutions judged 'good' or 'outstanding'	High	82%	87%	88%	Amber	87%	90%	Amber	↗
Regen PM14 Jobs created through DCC initiatives	High	1,047	578	650	Red	705	1,000	Red	↘
Regen PM22 Number of businesses supported by DCC through access to finance, advice and indirect support	High	291	333	250	Blue	400	300	Blue	↗
SEND 6 (L&I PM26a) Percentage of new EHCPs issued in 20 weeks	High	47%	43%	75%	Red		75%		
Resilient									
CM PM05 % sundry debt collected in-year	High	93.5%	91.8%	93%	Amber	93%	93%	Green	⬇
CM PM15 Number of online transactions	High	97,171	70,161	90,000	Red	107,138	125,000	Red	↗
CM PM24 Average time (days) taken to process new Housing Benefit claims	Low	28.5	31.5	28.5	Red	30.5	28.5	Red	↘
CM PM24a Average time (days) taken to process changes of circumstances for Housing Benefit	Low	10.4	12.6	11.0	Red	11.0	11.0	Green	⬇
CP 08f Average working days per employee (full time equivalents) per year lost through sickness absence - Excluding Schools	Low	12.8	8.9	8.0	Red	11.9	11.5	Amber	↗

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DH Local 01 (old bop 66b) Rent arrears of current tenants as a percentage of rent roll	Low	2.2%	2.2%	3.0%	**Blue**	2.7%	3.1%	**Blue**	⬇
EARS PM53 Percentage of sickness incidents where a return interview has been completed within three working days	High	59%	67.8%	90%	**Red**	80%	90%	**Red**	↗
FPA PM22a Unqualified audit opinion on last year's statement of accounts	High		Unqualified opinion achieved for 2017/18 accounts		**Green**			**Green**	N/A
FPA PM22b Positive Value for Money opinion from external auditors on last year's statement of accounts	High		Major Slippage	Complete	**Red**	Major Slippage	Complete	**Red**	N/A
FPA PM40 Percentage of in year savings achieved	High	N/A		100%		98%	100%	**Amber**	
IG PM01 Number of Internal Audit recommended actions not yet implemented after 6 months	Low	N/A	46	No target set					
L&D PM07b Average time taken (days) to issue a Local Land Charges search	Low	14.3 days	21.1 days	10 days	**Red**	25 days	10 days	**Red**	↘
Safe									
AHH 02Cb (NI 131) Delayed transfers of care from hospitals per 100,000 population, social care only	Low	0.5 per 100,000 population	0.0 per 100,000 population	0.9 per 100,000 population	**Blue**	0.1 per 100,000 population	0.9 per 100,000 population	**Blue**	↗
AHH 02D % of new Adult Social Care clients who received short term support, who then required no other services (STMAX)	High	68.2%	66.4%	71.5%	**Red**	66.0%	71.5%	**Red**	↘
AHH 4A Users saying they feel safe	High	68.1%	Annual Collection				No target set		
AHH Local 2A (i) Adults aged 18 to 64 whose long term care needs are met through residential or nursing care per 100,000 population	Low	19.3 per 100,000 population	12.8 per 100,000 population	12.9 per 100,000 population	**Green**	19.5 per 100,000 population	20.0 per 100,000 population	**Blue**	⬇
AHH Local 2A2(ii) Adults aged 65 and over whose long term care needs are met through residential or nursing care per 100,000 population	Low	626.0 per 100,000 population	347.2 per 100,000 population	390.0 per 100,000 population	**Blue**	593.0 per 100,000 population	593.2 per 100,000 population	**Green**	↗
C PM21 Percentage of children and young people placed within 20 miles of Derby (for IFA providers)	High	N/A	60%	58.5%	**Blue**	60%	60%	**Green**	N/A
EaRS PM25 Proportion of Food Hygiene Rating Scheme	High	91.0%	91.2%	90%	**Green**	90%	90%	**Green**	⬇

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rated premises achieving level 4 or level 5 following intervention									
EI 12/EI 3 Percentage of children and young people's early help cases where progression tools show an improving direction of travel after support has been provided	High	88.7%	93.8%	95%	Amber	95%	95%	Green	↗
EIISS PM04 Children who are the subject of a child protection plan per 10,000 population aged under 18 (Snapshot)	Low	87.40 per 10,000 population	74.60 per 10,000 population	78.50 per 10,000 population	Blue	75.00 per 10,000 population	75.80 per 10,000 population	Green	↗
EIISS PM39 Number of child sexual exploitation requests that were identified at medium or high risk at the first strategy meeting	High	11	28		No target set				N/A
L&I PM23e Percentage of inspected services settings and institutions that are judged as 'good' or 'outstanding' – Residential Children's Homes	High	83.3%	60%	83%	Red	60%	83%	Red	↘
SP PM09g Emptied bins as a percentage of all household bins	High	99.95%	99.92%	99.85%	Green	99.85%	99.85%	Green	⬇
SS PM07 - Children in Care per 10,000 population aged under 18 (EIISS PM05)	Low	83.20 per 10,000 population	90.30 per 10,000 population	80.10 per 10,000 population	Red	91.30 per 10,000 population	79.10 per 10,000 population	Red	↘
SS PM23b Percentage of children placed with independent fostering agencies	Low	62.6%	72.7%	60%	Red	65%	60%	Red	↘
SS PM25 Percentage of children who wait less than 16 months between entering care and moving in with their adoptive family	High	62.5%	60.0%	65%	Red	65%	65%	Green	↗
SS PM28 Percentage of foster carer applicants approved in 8 months from receipt of application	High	43%	71%	50%	Blue	83%	50%	Blue	↗
Strong									
AHH 02B (NI 125) % of older people who were still at home 91 days after discharge from hospital into reablement / rehabilitation services	High	78.0%	78.9%	82%	Amber	79%	82%	Amber	↗
DH Local 142 Total number of cases resolved under prevention duty - NEW for 2018-19	High	N/A	264		No Target				N/A

Data Source: DORIS
Date: Wednesday 16 January 2019
Report Name: Council Scorecard Quarterly

Performance and Intelligence Team

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DH Local 143 Total number of cases resolved under relief duty - NEW for 2018-19	High	N/A	486		No Target				N/A
IC PM06 Number of households assisted through the Healthy Housing Hub with repairs, improvements, adaptations and advice	High	692	530	412	**Blue**	650	550	**Blue**	⬇
L&C PM28 Livewell: NHS Health Checks	High	923	531	650	**Red**	850	1,000	**Red**	↘
LCT PM03 Number of older people participating in programme to reduce falls	High	394	257	300	**Red**	400	400	**Green**	↗
YA&H PM08 (NI 155) Number of new affordable homes provided (gross)	High	75	44	66	**Red**	90	90	**Green**	↗

Table Key

Traffic Light Status:

Blue   performance above target by 2% or more
Green   performance meets target
Amber   performance within 5% of the target
Red   performance more than 5% adverse of target

Direction of Travel:

↗   Performance has improved compared to the previous year
⇒   Performance remains the same as the previous year

↘   Performance has deteriorated compared to the previous year
⬇   Performance has deteriorated compared to previous year – planned through target setting process

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