



COUNCIL CABINET
13 March 2019

ITEM 9

Report sponsor: Christine Durrant, Director of
Communities & Place
Report author: Richard Antcliff, Director of
Public Protection & Streetpride

New Model for Neighbourhood Working

Purpose

- 1.1 This report sets out a new model for Neighbourhood Working across the city as part of the broader public protection responsibilities of the Council and its partners.
- 1.2 It is intended to improve the public realm, tackle local issues and protect the public.
- 1.3 To support this approach it is proposed to increase the number of Public Protection Officers working within a new operating framework.

Recommendation(s)

- 2.1 To approve a refreshed approach to Neighbourhood Working including a new problem solving model. As set out from 4.7 to 4.18
- 2.2 To approve an increase in Public Protection Officers from 9 to 20 with every ward having a named officer.
- 2.3 To approve the reinstatement of devolved funding to each ward.

Reason(s)

- 3.1 The Council Plan sets out an ambition to deliver a new model of a neighbourhood working across all of the city's 17 wards. Currently the neighbourhood teams work in 12 priority wards. The city has also introduced Public Protection Officers, initially to combat environmental crime in the inner city, but more recently to tackle anti-social behaviour in the city centre. It is proposed to increase Public Protection Officer resources to each ward with a named Public Protection Officer, in addition to a named Neighbourhood Partnership Officer, who will cover more than one ward.
- 3.2 The new model proposes a refreshed approach to neighbourhood working, building on the success of Public Protection Officers and developing the role of Neighbourhood Partnership Officers.

- 3.3 A refreshed tasking and intelligence model will set citywide partnership priorities (crime and disorder) but allow for ward based priority setting. This will include support from partner organisations and utilisation of the Council's resources in a more efficient way through a universal, targeted and specialist approach.
- 3.4 Each ward will receive £10,000 of devolved funding that will commence from 1st October 2019 (£5k pro rata for 2019/20 and £10k for subsequent years). This will support community engagement, help with local priorities and assist small community groups or projects.

Supporting information

- 4.1 Whilst crime and disorder rates in Derby are generally good and compare well nationally, antisocial behaviour issues within Derby make up over a third of reported crime with 11,527 incidents (between Dec '17 – Nov '18) within the City Council boundary. Many of the incidents emanate from a small minority of people, places and on occasion premises.
- 4.2 Failing to tackle low level antisocial behaviour and environmental crime can often lead to more serious crime types being committed and the City Council seeks to further enhance its commitment to tackling these and other 'quality of life issues'.
- 4.3 Whilst the Council has a limited amount of resources, there is a continued commitment within the city to tackle issues that matter to residents, businesses and visitors to the city. The Council has a significant part to play in ensuring the quality of life issues are tackled and we remain an attractive city for business and inward investment.
- 4.4 More specifically, there is a requirement to tackle behaviours that lead to a deterioration of our city centre and neighbourhoods. Specifically fly-tipping and incorrectly presented waste, remain a problem and often lead to more serious crime being committed as areas begin to look uncared for ('the broken windows theory').
- 4.5 By having more uniformed Public Protection Officers we will be able to tackle a greater number of issues including but not limited to the following;

Fly-tipping, graffiti, incorrectly presented waste, drug use and paraphernalia, parking issues, cycling on the footpath, littering, noise nuisance, overgrown gardens, licensing issues and unmanaged land. This is in addition to being a general capable guardian of the city and providing support and signposting to our most vulnerable residents or visitors.
- 4.6 The new service will allow for a smarter and a more targeted approach for neighbourhood management and local area coordinators, and provide much needed support to specialist teams such as trading standards, food, health

and safety, environmental health, housing standards and licensing within the Public Protection service. The service will explore deeper integration with Derbyshire Police, along with the extension of the Public Protection Officer role by delegating additional parking enforcement powers.

4.7 The new neighbourhood approach would work as follows:

- 4.8 To be set within the context of a citywide police and partners tasking model to identify key threat, risk and harm, and provide focus, where necessary on specific themes using all of our available collective resource and tactics. An example being serious organised crime, where all partners can have a positive impact.
- 4.9 The whole service will be under-pinned by a framework of tasking and co-ordination. This will be done at a local level through neighbourhood management, building upon the existing partnership work through the joint police and council tasking. We will continue to use an interventionist model, where appropriate, around engagement, education and enforcement
- 4.10 Each neighbourhood would have a named and identified Public Protection Officer as well as a named Neighbourhood Partnership Officer. The Neighbourhood Partnership Officers will cover 2 to 3 wards each.
- 4.11 It should be acknowledged that this is a city wide service and need, risks and threats differ in each area so service offer and intensity will vary across the neighbourhoods.
- 4.12 Each ward will receive the universal offer of a Public Protection Officer, tackling anti-social behaviour, environmental crime, parking issues and providing community re-assurance. A proportion of their time will be spent patrolling in their allocated ward.
- 4.13 Each ward will receive the targeted offer of a Neighbourhood Partnership Officer, working to local priorities, supporting community leadership, local projects and campaigns and engaging the community and developing social capital. Bringing local partnerships together with local people, key partners such as the police and council services particularly Streetpride. This role will have greater capacity to explore additional external funding and together with the Neighbourhood Managers, undertake the necessary bid writing.
- 4.14 It is proposed to reshape the neighbourhood team to establish a City Centre Operational Manager. It is envisaged that the cost can be contained within the new budget.
- 4.15 Each ward will also receive the services of more citywide interventions, including cohesion and integration, prevent, counter extremism, community safety priorities such as gangs, organised crime, cyber-crime and the prevention of youth crime. Also the range of Public Protection services including environmental protection, licencing and housing standards.

- 4.16 The new tasking and operating model will flow through neighbourhood working with appropriate issues being fed down or up from partnership citywide tasking with the police. This in turn is supported by both the Safer and Stronger Executive Groups and overarching City Partnership Outcome Board (Appendix 1).
- 4.17 £10,000 of devolved funding will be allocated to each ward from the 2019/20 budget onwards. 2019/20 will be pro-rata (£5,000 per ward) from the 1st October in order to allow time to set up new systems to accommodate and embed the new ways of working.
- 4.18 Devolved funding will be used to deliver the ward's key priorities or support local groups and initiatives as set by Councillors. Quarterly monitoring of spend across all 17 wards in conjunction with the Cabinet Member will ensure spread across the city & priorities. Budget codes for this funding will be held by the Community Safety and Integration Finance Officer. Process outlined see (Appendix 2).

Public/stakeholder engagement

- 5.1 The Chief Superintendent for Derbyshire Police has been briefed and is supportive of this approach. He is keen to see closer working relationships and colocation of our respective teams where appropriate. He understands the work that is required to ensure both organisations tackle the quality of life issues as well as some of the more serious crime types and community cohesion issues.
- 5.2 Both Derby Homes and the Parking Services team have been consulted and support this new approach. There will be close working relationships with both services in a coordinated and orderly way, often through joint tasking or day-to-day operational process.

Other options

- 6.1 Continue with 9 Public Protection Officers but this would not achieve the Council Plan to increase and improve neighbourhood working across all areas. It would continue to place additional pressure on neighbourhood management and other targeted, specialist or partner organisation teams.
- 6.2 Utilise the existing 9 Public Protection Officers across the city rather than just in Normanton and the city centre but this would reduce the offer significantly and would not have the desired impact.

Financial and value for money issues

- 7.1 The new service financial for the next three years will be as follows;

7.2

	2019/20	2020/21	2021/22
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PPO Costs	652,012	665,052	678,353
Devolved Budgets	85,000	170,000	170,000
Income from PCN	-242,012	-405,052	-568,353
Contribution from Derby Homes	-250,000	-250,000	-250,000
Net Budget	245,000	180,000	30,000
Current Net Budget	310,000	245,000	180,000
Net Budget reduction (included in current MTFP)	-65000	-65000	-150,000

Legal implications

- 8.1 Public Protection Officers will require a new Derby City Council uniform and be clearly identifiable as Council Officers for the purpose of issuing fixed penalty notices and penalty charge notices.
- 8.2 Part 3 of the constitution will require amendments to give effect to the proposals, in particular to extend the power of the Director of Public Protection & Streetpride to appoint officers within the scope of the proposals set out within this report.

Other significant implications

- 9.1 The existing 9 Public Protection Officers will need to be transferred from Nottingham City Council under TUPE arrangements to ensure the full complement of 20. The roles will be required to go through the JIQ process.
- 9.2 Public Protection will continue to work closely with Nottingham with regards to joint training and uniform procurement that will provide the council with best value and efficiencies.

This report has been approved by the following people:

Role	Name	Date of sign-off
Legal	Olu Idowu	18.02.19
Finance	Amanda Fletcher	19.02.19
Service Director(s)	Richard Antcliff	15.02.19
Report sponsor	Christine Durrant	12.02.19
Other(s)	Sara Clarke (HR)	07.02.19

Background papers:	N/A
List of appendices:	Community Safety Governance Structure (Appendix 1) Devolved Funding Process (Appendix 2)