

Early Help Services

Purpose

- 1.1 To demonstrate the impact of Early Help Services from April 2018 to March 2019
- 1.2 To give an overview of Early Help direction of travel

Recommendation(s)

- 2.1 To acknowledge progress made and actions to be completed for future direction of travel

Reason(s)

- 3.1 To ensure Early help and Safeguarding services maintain the profile of Early Help to support statutory services, manage demand and provide positive outcomes for families early.
- 3.2 To Ensure an appropriate structure is in place to strive for intervention at the earliest possible point to reduce demand on higher tariff services

Supporting information

- 4.1 The People's Directorate in Derby City is committed to ensuring Early Help is integral to its work to support vulnerable children and their families access the right support at the right time in a structured way. Several aspects of Early Help work including Missing, NEET Education Welfare and Young Carers has a statutory obligation.
- 4.2 The arrangements for Early Help span a wealth of services and teams including Children's Centres and Multi agency teams. The service works well with partners across both the statutory and voluntary sector.

- 4.3 During 2018/19 Early Help have worked with over 700 cases at any one time. They work on Individual case work basis and directly with individual children and groups in social settings and at school. The Early help offer is delivered on a locality basis to ensure that families get a service that is proportionate to their need within their locality. There are a number of statutory services managed which include NEET Education Welfare and Young Carers. Early Help are part of an integrated service and work closely with social care colleagues. Early help is also responsible for the coordination of the Missing Children Protocol which is delivered in partnership with the Police and other partners.
- 4.4 The delivery of the service is on a solution focused whole family basis and uses Progression of Change Tools to demonstrate distance travelled for families and the impact of services. The teams also use POC tools for group work which keeps performance measures consistent.
- 4.5 Over the past 12 months the New Arrivals Team has been set up and is delivering across the city to families new to the UK.
- 4.6 Systemic evidence based work continues with a number of programmes that compliments individualised programmes of work.
- 4.7 Early Help continues to demonstrate positive outcomes for families via Progression of change and How was it for you which measure success and the Early Help report demonstrates that these tools demonstrate that services are good and families feel supported.
- 4.8 Teams work well with colleagues in social care and often joint work with social workers to ensure that larger families are well supported.
- 4.9 There is an offer for support via the schools offer to every school in the city to support with interventions and group work also Team around the school and safeguarding meetings take place.
- Children's centres are part of a clear Early Help offer and continue to deliver services
- 4.10 for those more vulnerable families with young children in relation to their own Core offer.

Public/stakeholder engagement

- 5.1 Use of the How was it for you for most families is used to evaluate the service. Teams also use proven evaluation methods to support the development and delivery of services
- 5.2 Children's centres maintain advisory boards and the NEET service meet regularly with providers of education and training.

Other options

6.1

Financial and value for money issues

7.1 N/A

Legal implications

8.1 None arising from this report.

Other significant implications

9.1 N/A

This report has been approved by the following people:

Role	Name	Date of sign-off
Legal	Susan Cooper, Principal Lawer	4.12.19
Finance	Alison Parkin, Head of Finance CYP	3.12.19
Service Director(s)	Suanne Lim, Service Director Early Help and Children's Social Care	5.12.19
Report sponsor	Andy Smith, Strategic Director of People	5.12.19
Other(s)		

Background papers:	
List of appendices:	Appendix 1, Effectiveness and Impact of Early Help Arrangements 2018-2019