



Derby City Council

**MEETING – Adults & Health Scrutiny Review
Board
Date – 05/02/2019**

ITEM 09

Report sponsor: Perveez Sadiq
Report author: Neil Woodhead

Local Area Coordination Update

Purpose

- 1.1 To provide an update for the Adults & Health Scrutiny Review Board on the work being covered by the Local Area Coordination team.

Recommendation

- 2.1 To note the progress that is being made in the city to develop strong, healthy and inclusive communities through the work of the Local Area Coordination team.
- 2.2 To support the ongoing work seeking to develop a sustainable, integrated and long term funding model that enables the expansion of local area coordination across the Peoples Directorate and the city

Reasons

- 3.1 Local Area Coordination is now an integral part of the adult social care offer in Derby. It is a key service in meeting the Council's legal duty to prevent, reduce or delay the need for care and support, and contributes to the delivery of the Joined-Up Care Derbyshire STP programme.
- 3.2 Local Area Coordinators in Derby are core members of local NHS multi-disciplinary community support teams, assisting people at home to avoid hospital admission and get people back home when they have had a period in hospital.
- 3.3 The Care Leavers Local Area Coordination team are currently midway through a two year programme, funded through the Department of Education's Innovation Fund to support young people leaving care

Supporting information

- 4.1 Since its launch in 2012 the team have developed long term connections with approximately 1,400 residents (18+). This strengths based approach has been focussed on supporting the development of community based low cost or no cost solutions. Without the intervention of Local area Coordination a significant number of these residents would have presented for more formal assessments and support.

- 4.2 The following neighbourhoods of the city have access to Local Area Coordination – Abbey, Alvaston, Arboretum, Boulton, Chaddesden, Darley, Derwent, Normanton, Mackworth and Sinfyn.
- 4.3 On average a local area coordinator will offer short term support (information, advice) to approximately 190 people a month. This “upstream” approach diverts and reduces contact with more formal services and supports the development of resilient communities.
- 4.4 Alongside the long and short term support offered, the team have worked to build community capacity across the city. This nationally recognised work has been evidenced to divert the need for costly formal services and has been achieved by supporting residents to design, develop and deliver activities based around shared interests, strengths and passions, building relationships, networks and resilience.
- 4.5 At present the average age of people supported by local area coordinators is 60, with the majority identified as being either people with mental health needs (38%) or older people (25%). Most people supported by local area coordinators live in the social rented sector with 39% being Derby Homes’ tenants and 24% other housing association tenants. 31% are owner occupiers and only 4% are privately renting.
- 4.6 The team support a significant number of people who have had more formal services withdrawn at the point of introduction and have also been able to support people reduce their reliance on formal service solutions. In the last 12 months 50% of residents known to adult care who were then introduced to Local Area coordination have subsequently had their case closed by adult care teams.
- 4.7 The 2018-2019 core budgets for the current local area coordination team, including its manager, is £525,698; 59% of this is funded through the Better Care Fund (£310,321) and 41% by the Council (£215,647) from its adult social care staffing budget.
- 4.8 The 2013 Derby University evaluation of local area coordination demonstrated that with just two staff in post, £800,000 was being saved by the health and social care economy as a result of people’s use of the formal system being delayed or diverted entirely.
- 4.9 The independent Social Return On Investment analysis conducted in March 2016 demonstrated a significant return on investment (3:1). It further demonstrates that expansion of the service to all 17 wards across the city would see this value increase further across a wider group of recipients and beneficiaries.
- 4.10 Local area coordinators in Derby are core members of local NHS multi-disciplinary community support teams, working with clusters of GP practices to assist people at home to avoid hospital admission and get people back home when they have had a period in hospital. Local Area Coordinators also have a key role to play in supporting people to stay out of formal residential or nursing care – directly impacting upon Derby’s Better Care Fund metric performance.
- 4.11 Local area coordination is seen as having a key part to play in the Derbyshire Sustainability and Transformation Partnership’s prevention work stream, featuring in both the primary care and primary mental health care programmes. Local Area Coordination has also been showcased at a number of STP development events. Most recently people supported by the Derby Local Area Coordination featured in a video produced by the STP titled: *The case for change in Derbyshire*.
- 4.12 The DfE innovation programme funding for care leavers was seen as an opportunity to influence the future direction of children’s services development by getting beyond service delivery, to building on community and social capital as a value for money model.

- 4.13 Early indications from the programme would suggest that the LAC approach does indeed support those young people supported to think beyond traditional service solutions to the situations they face, supporting individual resilience and contribution
- 4.14 The programme has also seen an increase in introductions to team members to work with the families of young people currently engaged with the local care services. This has seen team members work with;
- ✓ families trying to maintain the family unit through non-formal processes,
 - ✓ families looking to maintain or build relationships whilst the child is being cared for,
 - ✓ families looking to welcome the child back into the family home.

Public/stakeholder engagement

- 5.1 The Local Area Coordination team work to consult with and maintain good reciprocal relationships with residents on a regular basis through attendance at weekly community events.
- 5.2 With regard to the development of the team's work with young people leaving the care system, the team have and continue to deliver "Natter @ Nando's". This is a monthly session where representatives of the team meet young people to consider how best to shape our service offer.

Other options

- 6.1 N/A

Financial and value for money issues

- 7.1 External evaluation has shown Local Area Coordination's ability to deliver a 400% return on investment. An early evaluation conducted by Derby University suggested that two LAC's working with 50 people diverted costs/savings of £800k in the first 12 months of operation. Six years into the programme the team has supported 1400 residents.

Legal implications

- 8.1 Local Area Coordination is a key Council service in meeting its statutory duties within the 2014 Care Act to prevent, reduce or delay needs & carry out assessments in order to determine needs for care and support.

With regard to prevention, the act makes clear that local authorities must provide or arrange services that help prevent people developing needs for care and support or delay people deteriorating such that they would need ongoing care and support. The act also makes clear the local authorities role in identifying people in the local area who might have care and support needs that are not being met.

Other significant implications

- 9.1 The nature of the Local Area Coordination role and its links to communities means

that it has the potential to act as a mitigating factor in the departments, the wider councils and its partners risk management approach. Approximately 33% of the people supported by the Local Area Coordination team are known to MASH

This report has been approved by the following people:

Role	Name	Date of sign-off
Legal Finance Service Director(s) Report sponsor Other(s)	Perveez Sadiq	25/01/19

**Background papers:
List of appendices:**