

Extended Entitlement Survey 2019

This report was generated on 14/06/19. Overall 168 respondents completed this questionnaire. The report has been filtered to show the responses for 'All Respondents'.

The following charts are restricted to the top 12 codes. Lists are restricted to the most recent 100 rows.

Do you consent to the processing and storing of your response for the purpose of this consultation?

(Please select one)

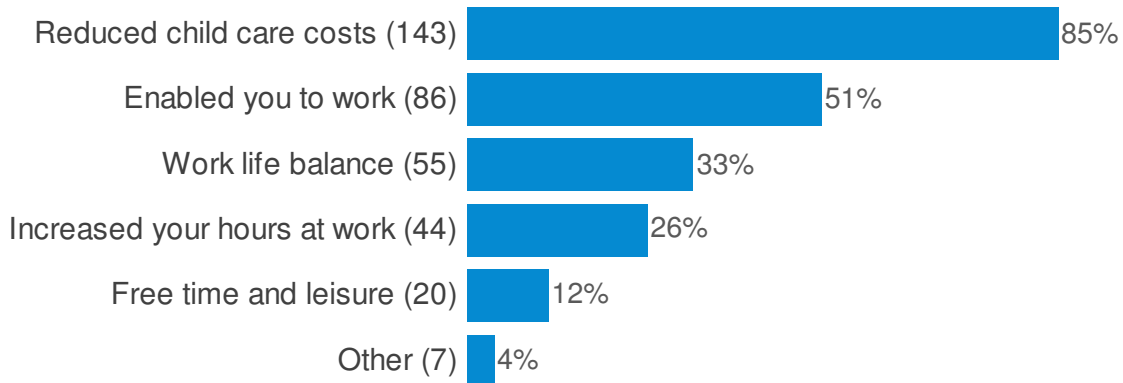


No, I do not wish to participate in the survey (-)

Do you use the funded childcare within term time only or do you access it throughout the whole year including the school holidays? **(Please select one option)**



How has using the Extended Entitlement childcare benefited your family? **(Please select all that apply)**



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Other. Please tell us more about how it has benefited your family in the box below. (200 characters max)

To look for work after being made redundant - now in a position to find part time work without the huge cost of childcare. It wasn't worth my time working before as I wouldn't earn enough

Currently a full time student where I have to do 40hours on placement (unpair) ! Having to work an additional 16hours on top. I think they're should be some exception for fulltime students.

Allowed my child to interact and play with other children, and helping him with his speech and communication delay

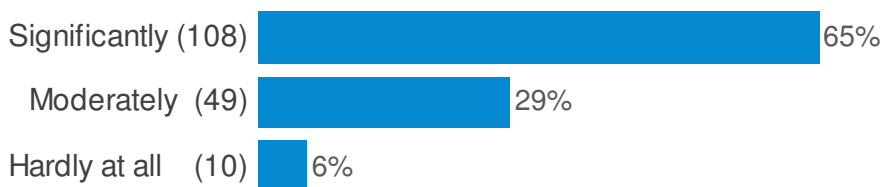
Because I work night's and my husband day's will be very beneficial for me for I can get more time to rest.

Reduced the time grandparents (aged 70+) are asked to look after my child.

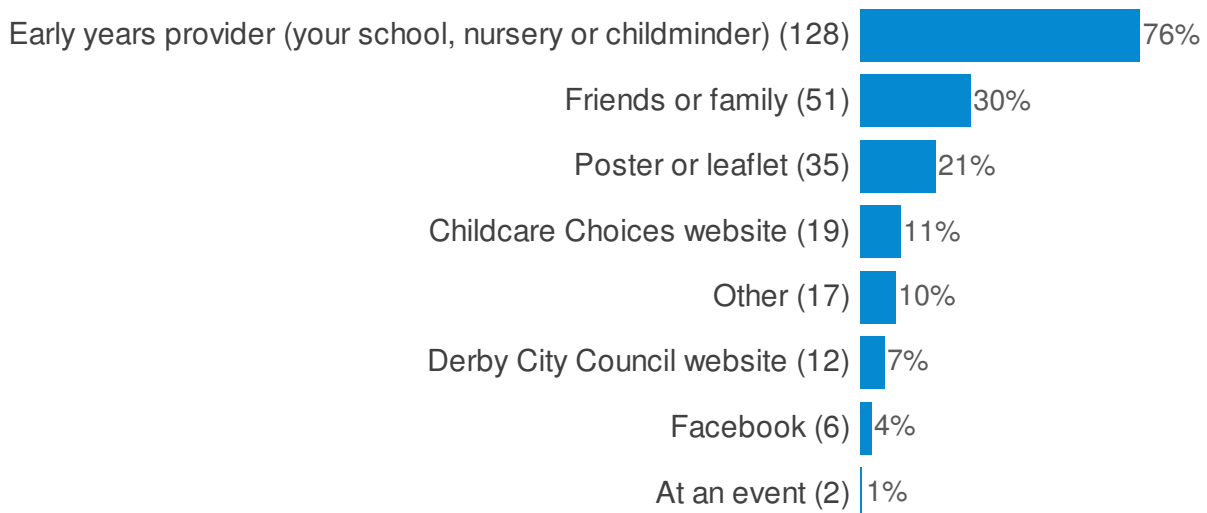
enabled my child to gain social and educational skills

Being supported whilst due to go on maternity leave.

How has the Extended Entitlement reduced your childcare costs? (Please select one option)



How did you find out about the Extended Entitlement childcare for three and four year olds? (Please select all that apply)



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You selected 'other' please tell us how you found out about the Extended Entitlement in the box below. (200 characters max)

- Through my job
- Gov.uk
- General word of mouth amongst other parents
- gov.uk
- Gov.co.uk
- I knew through the news about the news .
- It's been in the news repeatedly for years
- Media
- Letter through the post
- Via work
- Media information/ work in education
- Work
- newspaper articles
- I was aware due my older child being entitled to the free 15 hours when he turned 3
- Martin Lewis website
- Children's centre
- In the news

How did you apply for your Extended Entitlement code through HMRC? (Please select one option) (Statement or question here)



Were you clearly advised by HMRC about the need to reaffirm the code every 3 months during the original application? (Please select one option)



Do you receive reminders from HMRC to reaffirm the code every 3 months? (Please select one option) (Name)

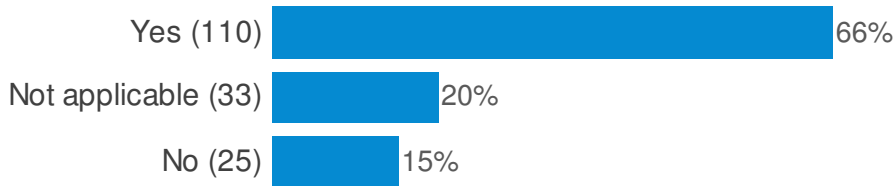


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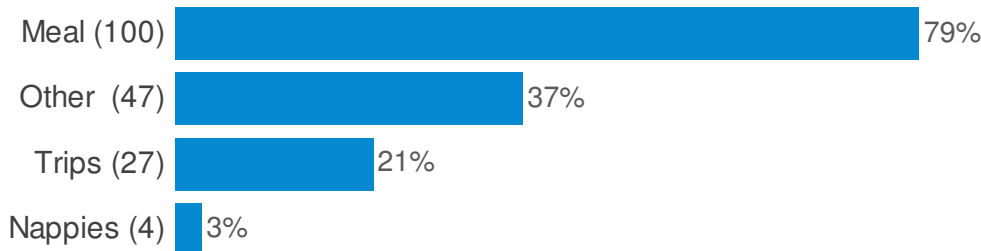
Do you access your Extended Entitlement with more than 1 childcare provider? **(Please select one option)**



Did your childcare provider give you a breakdown of any charges upfront? **(Please select one option)**



What was the charge for? **(Please select all that apply)**



Other, please tell us in the box below. (200 characters max)

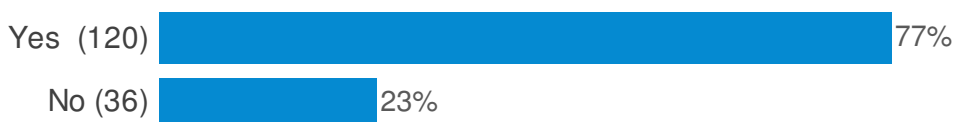
- the cost of placement is reduced with the hours so still have to pay
- It doesn't cover all the care I require. And have to pay for craft supplies
- Extra hours
- Wrap around hours
- over 30 hours childcare
- Extra time to cover the school day (lunchtime)
- Additional resources, outstanding childcare
- I was told because I needed childcare will in term time that my childcare would not be free but would be reduced instead.
- Daily stuff
- Extra curricular activities
- Administration Charge
- Hours over the 30 free
- Extra hours of childcare per day e.g. a full day in nursery is 10.5 hours but the funded hours cover 10 hours.
- Craft materials
- To cover the extra 30 minutes each day

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Other, please tell us in the box below. (200 characters max)

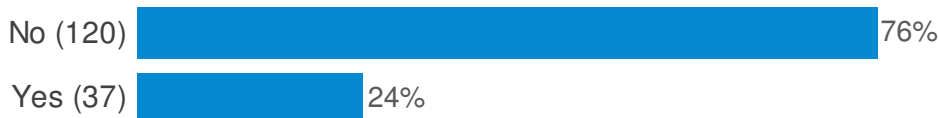
- Wraparound care
- Out of free hours
- No idea
- Meals and hours that I paid extra as I use more hours each week
- Wrap around charge to cover the rest of the hours each day as can only use 10 hrs each day.
- Snacks
- Other days/hours beyond the 30hrs free
- Extra hours
- Materials for everyday activities
- Snack/ dance lessons
- Tapestry account and fruit snack
- Learning enrichment
- Event days, e.g. world book day, red nose day
- they just charge an amount, they do not specify what it is for and they only allow you to take sessions in 5 or 10 hour blocks which has meant i have had to use two different childcare providers
- Extended hours as we used stretched funding but still use the childcare all day to fit around work
- Suncream, calpol, consumables
- Hours not funded
- Additional hours- wrap around care
- It was not clear. We had issues over charges as it was not communicated well or calculated correctly. This was dealt with directly with the childcare provider.
- Parties
- Snacks
- additional hours around the funded hours
- Activities
- Extra hours/after school club
- Resources
- Childcare outside of entitlement
- Because we started in January some of the hours weren't covered by the funding
- Have to pay for 'wrap around hours'
- Activity money
- wrap around care

Were you happy to pay the costs? (Please select one option)



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Were you given any option to avoid these costs? **(Please select one option)**



Were there any additional charges other than any costs agreed upfront before you took up the childcare? **(Please select one option)**



If yes, please give us details of the charges in the text box below. *(200 characters max)*

- Additional hours during holidays

- Trips

- Application fees

- Fee to join nursery

- Trips - entry fee and have to go on trips with the children (Pre-school is shut on those occasions)

- Hours of childcare that go over the 30 hours free.

- Extra curricular activities provided during the day

- Sports on Wednesday. Music on Tuesday

Are you also using tax free childcare to potentially reduce your childcare costs by 20% or use your employers childcare voucher schemes? **(Please select one option)**



Do you have any other comments to make about this survey? **(Please tell us in the box below. 200 characters max)**

- Without funded childcare we would need to continue on 1 wage. Now I can return to work whilst maintaining a healthy work and home balance

- Exceptions for fulltime students !

- It's very difficult for providers to register and follow payments through

- I am a disabled parent, the extended hours have helped me out by allowing me make my meds without disruption from my son and also allows me to rest which I greatly need with my condition

- I'm a sole trader. I needed to keep business going between baby being born and starting school. The extra funding means I haven't spent all my profit on childcare.

- No

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Do you have any other comments to make about this survey?

(Please tell us in the box below. 200 characters max)

If I wasn't due my second child imminently I would have been taking advantage of being able to spread the hours through the full year

The reduced childcare costs are great, but the timing is wrong. I returned to work at 10 months with both my children and received no discounts for years. Help is needed to bridge the gap.

no

It's a shame all employers don't support childcare vouchers, as it saves lower income families more overall

I think the 30 hours scheme is a fantastic idea. After spending 4 years at home I couldn't wait to finally get back to working. It is a lifesaver for families

very good service.

The government website to apply and renew is complete nightmare to navigate, it's clunky and you have to try a number of times to access it.

It has really helped me

No

I hope you publish the results of this survey and inform us of any changes that happen as a result.

Without the 30 hour code i would not be able to work at all, would be on benefits which i do not want. I was shocked when it became available and was so excited that i can work and my son is happy too

The way Woodlands nursery calculate the bill with the free hours is unclear and confusing. It makes each month stressful. It also makes it hard to put the right amount of money in the tax free account

I think the scheme should be made available to ft students as well-I am one, in uni and placement 40hr/w and unable to work 16hr/w. still, I have to work some to afford nursery

No

Can only send my 1 year old for half a day due to cost. This upsets me I feel he misses out compared to children of people on benefits

Our nursery has a voluntary top up fee that we can't opt out of

the30 hours nursery is a great idea helped us a lot especialy nursery in uk is really expensive compared to other countries, enabled my wife to work, i only suggest the 30m hours start even earlier

Although there is a benefit , the process for the parent to make payments etc could be improved

I relied on the reminder to renew the code which I never got this resulted in me loosing my extended childcare for a ten which was very frustrating. I set my own reminder now so I don't forget

My nursery charges a top up fee on the days I use the free hours as they advise the council do not cover the full costs of what it costs them to look after my daughter for the day.

Due to uptake of 30hrs provision, Preschool are unable to take 'paying' children so are underfunded and very close to margins in terms of resources (physical and human).

Would be more beneficial if working people got the 15 hours from 2 hours also as it's hard to afford to work when paying such big childcare costs, all children should be entitled to the same experienc

Very inflexible, child eligible from Janbut am unable to use unused hours plus the 10/5 hour blocks they say you insist on results in payment when my child is not there meaning more hours lost

Dont understand why the extended entitlement only covers term time.This doesnt give "30 hours a week free childcare" (as originally described by the government) and makes spreading costs complicated

Some childcare providers charge additionally for hours which are not used, eg. My child attends nursery on Monday 8-4 but we have to pay for 4-6 (2 extra hours).

None

My child's skills have benefited from increased hours in nursery.

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Do you have any other comments to make about this survey?
(Please tell us in the box below. 200 characters max)

It's helped us significantly as we have twins

Nursery's do not get enough funding to keep their business running and I'm watching many shut down. If council run nursery's (Beckets) can't stay open with the funding rate How do you expect others to

I think the system is backward. I believe that these extended hours should be given so that we are free to go and get more hours work, it was diffucult to get the hours without this in place.ce first.

Feel it was a change that benefitted our family financially reducing pressure and adjusting work life balance

I could only afford 2 days per week, now my daughter attends 4 days, which has helped with her development and meeting sibling her own age. Thank you

The 30 hours should be applied as soon as the child goes into care as it is a massive financial burden and stops people going back to work. 3 years old is far too late.

Being entitled to 30hours is brilliant, however increasing additional prices for private childcare settings is not ideal, especially for parents who are due to go on maternity leave and get paid less.

None

I had to wait a while after my son turned 3 to obtain my free hours which I thought was very unfair!

I think it's a great scheme, parents need to be made more aware of it and I think that settings need to be giving it as an option on thier invoice as I still know allot of people that don't use it.

15&30 hrs should be inline with school start dates. e.g older children currently get more terms, when younger need it more, but start school at the same time. And FINALLY working parents get support.

When i first did the 30 hours i was eligible but when i renewed my code i had a bit of trouble with it as i was told i wasnt eligible for it no more and was told i would have to wait 4 to 6 weeks to h

I think the 30 hours childcare scheme has been a great addition, and benefited many families

Although I would prefer to use the all year round option and use less hours but over more weeks, none of the sessions at my chosen nursery would enable me to do that without paying for additional hour

Can't access the tax free childcare as unsure how to use it. I do have a code but haven't used it.

I still have to pay for hours out of school hours I.e. breakfast club and after school club as I don't use all 30 hours but still have to pay extra

I missed the initial application to apply, I ended up having to wait for the next term to confirm. The website isn't helpful for deaf people - there were no alternative to contact them ie no email

Good to gather feedback

the hmrc process is a nightmare!!! logging on to confirm the code and complete forms every 3 months a hassle

Would you like to be contacted about your feedback? **(Please select one option)**

No (130)  78%

Yes (36)  22%

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Are you...**(Please select one)** (Are you...**(please select one)**)



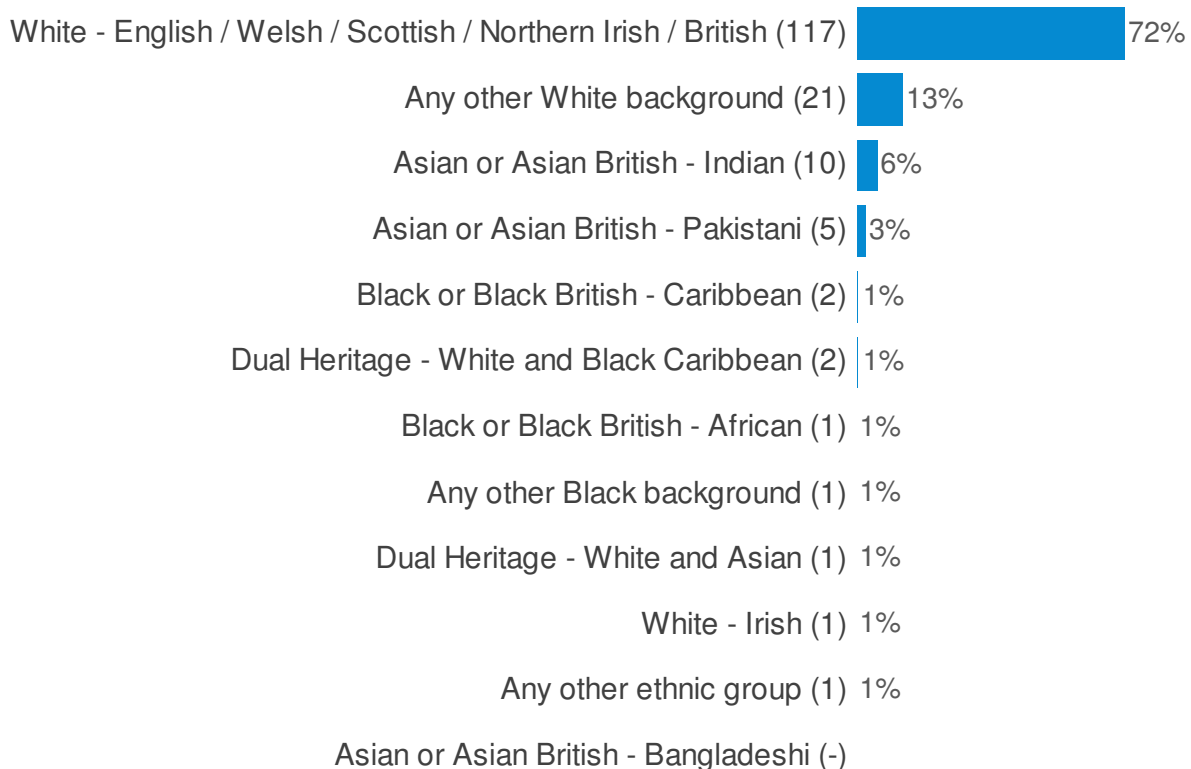
Is your gender the same as you were assigned to at birth? **(Please select one)** (Is your gender the same as you were assigned to at birth?...)



What was your age on your last birthday? **(Please tell us your age in years)** (What was your age on your last birthday? **(please tell us...)**)

35	36	32	30	40	28	36	35	34	37	35	40	39	33	52	33	44	28	33	43
40	44	32	39	34	26	35	35	38	37	34	39	33	30	37	34	32	35	28	42
34	35	38	44	39	44	34	35	38	35	40	34	32	39	38	41	38	33	36	38
38	45	35	37	42	35	29	29	38	37	30	26	32	28	35	26	27	34	38	37
32	35	41	36	34	30	39	33	30	36	40	41	39	34	37	43	40	35	30	39

To which group do you consider you belong? **(Please select one)** (16. To which group do you consider you belong?)



If you have selected one of the 'Any other background' options, please give further details. (If you have selected one of the 'Any other background' op...)

- White Spanish

- Portuguese

- Slovakian but my kids are british and slovakian as dad is british

- White European

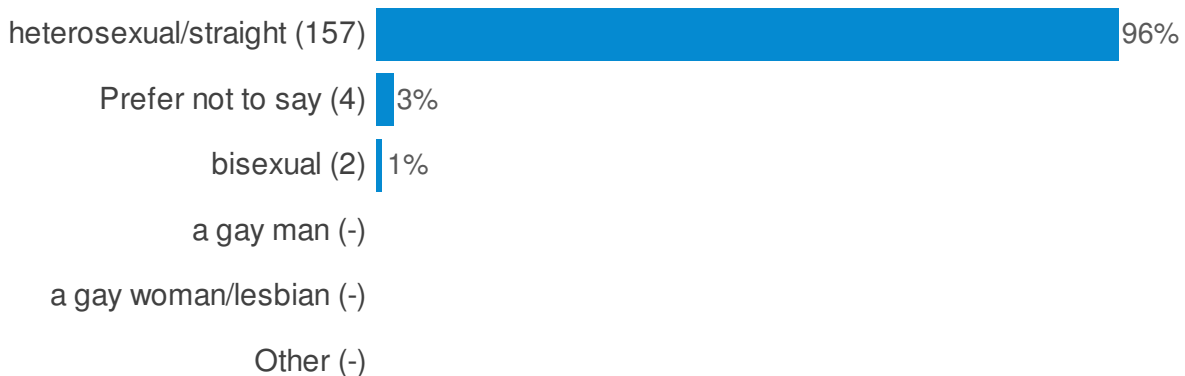
- Polish

- Polish

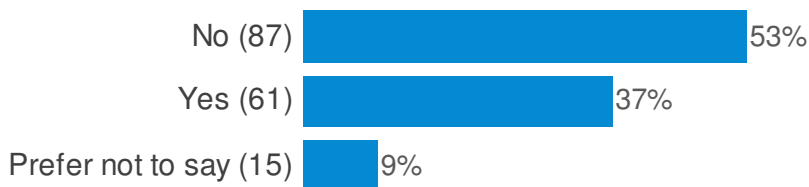
Do you consider yourself to be a disabled person? (*Please select one*) (Do you consider yourself to be a disabled person? (*pleas...*))



I consider myself to be... (*Please select one*) (I consider myself to be? (*please select one*))



Do you have any religious beliefs? (*Please select one*)



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If yes, to which religion do you belong? **(Please select one)** (If yes, to which religion do you belong? **(please select one)**)

