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ITEM 08

Derbyshire Sustainability & Transformation Partnership: Engaging in the Refresh

Purpose

1.1 Every Sustainability and Transformation Partnership (STP) and Integrated Care System (ICS) have been asked to develop five-year Long Term Plan implementation plans, covering the period to 2023/24, by autumn 2019. This must form our system's response for implementing the commitments set out in the NHS Long Term Plan.

1.2 The Derbyshire system is treating this as a 'refresh' of our previously submitted plans and this approach was the subject of a prior discussion at this Board on 28 May 2019.

1.3 During this previous discussion, the Board requested an update on the engagement taking place to support the review. This paper provides an overview of the engagement planned to date.

Recommendation

2.1 To recieve the report on engagement activity to support the Derbyshire STP refresh.

Reason

3.1 The report is presented for assurance and information that the Derbyshire STP is seeking to engage broadly with local stakeholders in the preparation of plans.

Supporting information

4.1   Joined Up Care Derbyshire is the name of the Derbyshire STP. Joined Up Care Derbyshire's (JUCD) engagement team has developed a strategy to ensure that the STP refresh is supported by comprehensive engagement as it is undertaken in 2019. Whilst the STP refresh must incorporate related elements of the NHS Long Term Plan, engagement in this national plan has been undertaken by NHSD England. This therefore means that local engagement is focussed on our implementation of this plan, along with more detailed engagement in any other areas of local development.

4.2   A wide range of stakeholders are being invited to have the opportunity to help shape what the plans means for them, and influence how services need to change and improve in the short and medium term. This will ensure that we understand the wide range of people's views on key issues and themes, to ensure that these are reflected in the refresh.

4.3   There are statutory duties placed upon NHS organisations to ensure that the planning and development of the local health services includes robust public engagement. The refresh marks a step change in engagement on service development at a Derbyshire system level, following an inability to engage in the original STP submission in 2016.

4.4   The engagement is planned at multiple levels: strategic, pathway, geographic and general and this is depicted in more detail below as arrangements are being put in place to delivery this plan and to provide ongoing, continuous engagement in service transformation. These levels of engagement are at JUCD Board (strategic), Delivery Board (pathway), Place Alliance Groups (geographical), complemented by work being undertaken by Healthwatch Derby and Derbyshire and through engagement with various groups across Derbyshire. In summary:

- A JUCD Board level event for 'strategic level' conversations on the financial challenge, the enablers to success including digital and workforce, and the overall strategic approach, taking place in September

- All 8 Derbyshire Place Alliances have open meetings or events planned during June and July to which their main stakeholders will be invited to engage at a 'geographic level'. These events are in the process of be publicised widely. This is being seen as the start of continuous engagement for Place Alliances. A clear brief has been provided to Place Managers and Chairs to ensure that consistent and meaningful output can be gleaned from sessions to support the various elements of the refresh. These include a review of the case for change, the model of care, any relevant implementation of elements of the NHS Plan

- JUCD programme leads are looking at opportunities to hold open meetings in July to ensure that we can engage at the 'health condition level'. Similarly, a brief has been prepared for programme/deliver board chairs to ensure that discussions provide consistent and meaningful outputs.

- Healthwatch Derby and Derbyshire have completed their engagement around the Long Term Plan, consisting of 250 surveys and 2 focus groups for each Healthwatch area and we are in receipt of the output of that report for factoring into our final plan

- An Interactive Workshop (see below for more information) is being delivered at a range of groups with a particular aim to speak with seldom heard groups.

- Engagement is taking place with the Derbyshire Chief Executives Group to understand how work of JUCD can be aligned with other authorities to support mutual understanding of the wider determinants of health and how these approaches can be factored into planning.

- We have met with the both local authorities and carers representatives, who are pulling together a 'what carers want' summary for inclusion in the STP Refresh to ensure carers needs are recognised in this iteration of the plan.

- Briefing materials and other communications are being issue to promote the review more broadly. There is also a drive via the partner communications and engagement teams to use all existing channels and opportunities to promote the STP refresh to system staff and encourage them to get involved in any of the sessions mentioned above, and feedback in other ways including via staff discussions or online.

4.5 JUCD has developed an interactive workshop to deliver to communities in the City and County, with a specific focus on seldom heard groups. Delivery of the workshop is initially to support the STP Refresh, but the aim is that it will continue in the longer term, to support continuous engagement going forward. The workshop has four main aims:

- To gauge awareness of JUCD, and increase awareness. The hope is that through a sustained commitment to increasing awareness of JUCD, through this workshop and other methods, we will start to see awareness increasing, and can report on this.

- To support people to understand the concept of 'Integrated Care' through examples that they can relate to, and that mean something to them. The discussions will include illustrations of how the model of care will work in practice, and the role of technology- but can also be adapted to include discussions on any transformation projects that are being considered.

- To gauge public opinion about the work of JUCD, their concerns, comments, ideas for improvement and common questions, and ensure this is fed into the continued work of JUCD. This will help people to feel they are being listened to, and to build trust and relationships between JUCD and local communities.

- To provide regular updates on the progress being made in JUCD, through periodic re-visits and updates to community groups. This will be further supported through the development of our Citizens Panel, which provides the vehicle for people to sign up to regular updates about our work, and the opportunity to get involved in online surveys, focus groups, etc., around areas of interest to them. This panel can be promoted at the end of the workshops.

We plan to develop our approach to deliver the same aims at public events, schools and colleges and with frontline staff.

Public/stakeholder engagement

5.1 This report highlights the approach of Joined Up Care Derbyshire in securing a broad range of public engagement in the Derbyshire STP refresh. The various approaches described will seek to engage at numerous levels to provide a richer mix of views.

5.2 Joined Up Care Derbyshire is committed to building upon this engagement in the progression of plans.

Other options

6.1 None applicable to this paper.

Financial and value for money issues

7.1 None applicable to this paper.

Legal implications

8.1 None applicable to this paper.

Other significant implications

9.1 None applicable to this paper.

This report has been approved by the following people:

Role	Name	Date of sign-off
Legal		
Finance		
Service Director(s)		
Report sponsor	Vikki Taylor	17.07.19
Other(s)		