

LICENSING COMMITTEE
30 January 2020



Derby City Council

Report sponsor: Richard Antcliff, Director of
Public Protection & Streetpride

Report author: Michael Kay, Head of
Environmental Protection, Housing Standards,
Licensing, Emergency Planning and Business
Continuity

ITEM 07

Taxi Licensing Administration & Compliance Activities 2018/19

Purpose

- 1.1 The report provides information on the activities the taxi licensing service has undertaken during the period from April 2018 to March 2019.

Recommendation(s)

- 2.1 To note the contents of the report.

Reasons

- 3.1 The information provided in this report is for member information only.

Supporting information

- 4.1 The statistics for taxi licensing and associated licensing compliance activities for 2018/19 are set out in the appendices attached to the report.
- 4.2 The information contained at Appendix 1 sets out the number of requests for service received by the Licensing Team and the number of licences processed during the period.
- 4.3 The information contained at Appendix 2 sets out the vehicle compliance work carried out during the period. Using a risk-based approach, Licensing Compliance & Enforcement Officers will often identify vehicles to inspect that appear to fall below the Council's standards for licensed vehicles. It is important therefore to understand that these statistics do not necessarily indicate the condition of all licensed vehicles.
- 4.4 The information contained at Appendix 3 sets out the knowledge test statistics for the period and other compliance / enforcement related exercises undertaken.
- 4.5 A breakdown of licensed vehicles by registration year is set out at Appendix 4.
- 4.6 A breakdown of the number of Derby Penalty Points issued during the period is set out at Appendix 5.

4.7 The number of reports presented to the Taxi Licensing Sub-Committee and appeal statistics for the year is contained at Appendix 6.

Public/stakeholder engagement

5.1 Not applicable.

Other options

6.1 Not applicable.

Financial and value for money issues

7.1 Not applicable.

Legal implications

8.1 Not applicable.

Other significant implications

9.1 None.

This report has been approved by the following people:

Role	Name	Date of sign-off
Legal	Olu Idowu	21/01/20
Finance	-	
Service Director(s)	-	
Report sponsor	Richard Antcliff	21/01/20
Other(s)	-	

Background papers:	None
List of appendices:	Appendix 1 – Applications Processed and Service Requests Appendix 2 – Compliance Work Appendix 3 – Knowledge Test Statistics Appendix 4 – Vehicle Registration Breakdown Appendix 5 – Derby Penalty Point Statistics Appendix 6 - Sub-Committees and Appeal Statistics

LICENSING YEARLY STATISTICS

Appendix 1

	REQUESTS FOR SERVICE	APPLICATIONS PROCESSED										
		HACKNEY VEHICLES		HACKNEY DRIVERS		OPERATORS		PRIVATE HIRE VEHICLES		PRIVATE HIRE DRIVERS		VEHICLE TRANSFERS
		New	Renewal	New	Renewal	New	Renewal	New	Renewal	New	Renewal	
	114 (117)	43(59)	262 (274)	29 (9)	259 (10)	26 (16)	0 (0)	326 (403)	846 (837)	34 (53)	628(13)	22 (28)

NO.s OF PEOPLE REQUESTING SERVICE	AVERAGE SERVICE TIME	AVERAGE WAITING TIME
4047 (3621)	8 (8) mins	15 (10) mins

TOTAL NUMBER OF CURRENT LICENCES (as at 31 December 2019)	
Hackney Carriage Drivers	335 (350)
Hackney Carriage Vehicles	245 (271)
Private Hire Drivers	774 (923)
Private Hire Vehicles	887 (932)
Private Hire Operators	152 (114)

() denotes previous year's figures

VEHICLE COMPLIANCE STATISTICS

VEHICLE INSPECTIONS					
Type	Number Inspected	Satisfactory	Advisory Defects	Vehicle Referred for Inspection	Serious Defects (Suspension)
Hackney Carriages	87 (72)	6 (2)	22 (23)	6 (8)	53 (39)
Private Hire	92 (98)	12 (7)	29 (32)	15 (20)	36 (39)

() denotes previous year's figures

VEHICLE SUSPENSION BREAKDOWN							
Type	Number Suspended	Serious Defects Identified					
		Lights	Brakes	Steering	Tyres	Suspension	Other*
Hackney Carriages	53 (39)	15 (8)	11 (8)	24 (13)	2 (1)	4 (6)	51 (37)
Private Hire	36 (39)	11 (10)	11 (5)	8 (10)	5 (6)	5 (3)	32 (33)

() denotes previous year's figures

*Other refers to any defect outside the items listed in the "5 point safety check" (lights, brakes, tyres, steering & suspension) carried out by the testing stations during a spot check which can render a vehicle, if not always unsafe, certainly unfit for public service and/or in serious breach of licence conditions.

*Other serious defects can include:

- Meter seals missing/damaged/tampered with
- Meter calibration incorrect/overcharging
- Door wind check straps weak operation
- Misaligned doors
- Water ingress into passenger/luggage compartment
- Unable to access engine/boot compartments
- Loose/deteriorated engine drive belts
- Battery insecure
- Illuminated warning lights on instrument panel
- Dirty interior/exterior
- Broken/insecure seat bases/backs
- Worn/defective seat belts
- Radiator coolant leak(s)
- Engine oil leak
- Exhaust system blowing/leaking
- Engine fuel leak(s)
- Engine misfires
- Excessive smoke emission from exhaust
- Missing trim exposing sharp edges
- Grab handles insecure
- Excessive bodywork corrosion
- Transmission faults/leak(s)
- Defective windscreen wipers/washers
- Loose/missing bodywork

OTHER COMPLIANCE/ENFORCEMENT ACTIVITIES UNDERTAKEN**KNOWLEDGE TESTS**

		Delegates Booked	Failed to Attend	Passed	Pass Rate of those Attending %
No. of Sessions Offered	15 (31)				
Hackney Carriage		8 (10)	0 (0)	0 (0)	0 (0)
Private Hire		50 (163)	7 (24)	6 (21)	12.0 (12.9)

() denotes previous year's figures

SAFEGUARDING COURSES

		Hackney / Dual Drivers Attended	Private Hire Drivers Attended	Private Hire Operators Attended	New Applicants Attended
No. of Course Offered in the Quarter	3 (3)	20 (28)	56 (57)	0 (1)	6 (4)

() denotes previous year's figures

TAXI ENFORCEMENT WORK

Eight enforcement exercises in total were undertaken with Derbyshire Constabulary during the period. Seven were undertaken during the day and one was undertaken during the night. 72 licensed vehicles were inspected. 37 vehicles were suspended, 26 were also served with a police prohibition notice.

NVQ QUALIFICATION

As of 31 December 2019:

	Hackney Drivers	Private Hire Drivers
Current Suspensions	0	0

BREAKDOWN OF CURRENT LICENSED VEHICLES BY REGISTRATION YEAR

Year of Registration	Hackney Carriage		Private Hire	
	As at 31 December 2019	As at 9 August 2018	As at 31 December 2019	As at 9 August 2018
1996	0	1	1	1
1997	0	1	1	1
1998	7	10	2	3
1999	9	14	5	8
2000	20	23	4	7
2001	24	30	3	9
2002	15	18	9	17
2003	11	13	13	27
2004	21	24	28	63
2005	22	26	56	81
2006	36	38	59	76
2007	24	27	79	110
2008	9	11	75	94
2009	12	10	93	88
2010	6	6	58	57
2011	4	3	46	49
2012	2	1	54	45
2013	5	6	38	37
2014	2	2	40	48
2015	0	0	47	34
2016	1	1	66	25
2017	4	0	32	16
2018	0	0	36	7
2019	10	n/a	26	n/a
Unknown (waiting to see V5)	1	2	16	29
Total	245	271	887	932

DERBY PENALTY POINTS STATISTICS

NOTICES ISSUED BY OFFICER

Type of Licence	Hackney Carriage Driver	Private Hire Driver	Hackney Carriage Vehicle	Private Hire Vehicle
No. of Penalty Points				
1	0	4		
2	1	1		
3	33	36		
4	1	3		
5	1	1		
6	6	7		
7	0	1		

8	0	0		
9	0	1		
10	0	0		
11	0	0		

No. of Licences Refused (New/Renewal)	2	6		
No. of Licences Revoked	0	0		

No. of Licences Suspended	1	2	1	2
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Appendix 6

TAXI LICENSING SUB-COMMITTEE STATISTICS

Type of Case	Number	Outcomes	
Complaint	7	Penalty Points & suspension	1
		Suspension	1
		Revocation	2
		No action	1

		No case to answer	2
Motoring Conviction	5	Penalty points	4
		Grant with penalty points	1
Motoring Convictions & Late Notification	6	Penalty points	5
		Penalty Points & suspension	1
Accident	1	Revocation	1
Failure to Declare	2	Warning	2
Criminal Conviction	1	Penalty Points & suspension	1
Police Information	1	Grant with warning	1

APPEALS

Appeals Against Committee / Officer Decision held during the Year	
Upheld	0
Not upheld	0
Compromise	6
Withdrawn by Applicant	3